

# AGE Reader app User Manual



# 1 Contents

<b>1</b>	<b>Contents.....</b>	<b>2</b>
<b>2</b>	<b>Introduction .....</b>	<b>3</b>
<b>3</b>	<b>The use of the AGE Reader app .....</b>	<b>3</b>
<b>4</b>	<b>Description of the AGE Reader app .....</b>	<b>3</b>
<b>5</b>	<b>Downloading the app .....</b>	<b>3</b>
<b>6</b>	<b>Installing the app.....</b>	<b>4</b>
6.1	Windows.....	4
6.2	Mac.....	6
<b>7</b>	<b>Preparing to launch .....</b>	<b>7</b>
<b>8</b>	<b>First setup .....</b>	<b>8</b>
8.1	Welcome page .....	8
8.2	Profile Settings.....	9
8.3	Settings.....	9
8.4	Bluetooth connection .....	10
<b>9</b>	<b>Creating a patient file.....</b>	<b>11</b>
9.1	Adding a new patient .....	11
9.2	Adding a report .....	12
<b>10</b>	<b>Viewing a Patient Report.....</b>	<b>14</b>
<b>11</b>	<b>Bluetooth usage .....</b>	<b>17</b>
<b>12</b>	<b>Explanation of functions in the app.....</b>	<b>18</b>
12.1	Patient Overview Page .....	18
12.2	Patient groups.....	20
12.3	Patient file.....	21
12.4	Patient Report.....	23
12.5	Menu bar .....	25
12.5.1	Bluetooth .....	26
12.5.2	Profile Settings .....	27
12.5.3	Settings .....	28
12.5.4	Export.....	29
12.5.5	Info.....	29
<b>13</b>	<b>Liability.....</b>	<b>30</b>

# Installation guide AGE Reader mu app

**Before starting the download of the app, make sure that the AGE Reader mu is turned OFF!**

It is important to note that the AGE Reader app can be used with both the AGE Reader mu and the AGE Reader mu connect.

## 2 Introduction

The AGE Reader app is a product of DiagnOptics Technologies B.V. The AGE Reader app allows the user of the AGE Reader to generate a comprehensive Cardiovascular Risk Report based on the AGE Reader measurement and (optionally) other risk markers. For each patient, every visit can be documented and consulted in the easy to use app. The Cardiovascular Risk Report can easily be saved and exported.

The app is available from the Diagnoptics website for Microsoft Windows and for Apple Mac and has multi-language support.

This document is intended as a reference for the users of the app.

*Disclaimer: The AGE Reader app is intended to be used for communication purposes only. The AGE Reader app provides a visual representation of the AGE Reader result and other known cardiovascular risk factors. It provides the exact same AGE Reader result interpretation as the AGE Reader product (see Indications for Use of AGE Reader). It is not intended to be used to calculate the individual cardiovascular risk of a patient.*

## 3 The use of the AGE Reader app

The AGE Reader app is intended to help the user of the AGE Reader mu to explain the AGE Reader result to patients.

## 4 Description of the AGE Reader app

The AGE Reader app is a desktop application available for Windows and for Mac that allows the user of the AGE Reader mu to generate a comprehensive Cardiovascular Risk Report. For each patient, every visit can be documented and consulted.

With the app and the Diagnoptics Bluetooth dongle a connection can be established between the AGE Reader mu connect and the user's computer. In this way the app can receive and store measurement results from the AGE Reader mu. A hardcopy of the result can be handed to the patient, which will make it easier to understand the AGE Reader measurement result.

The user is responsible for all data stored in the AGE Reader app on his/her computer.

## 5 Downloading the app

1. Go to the website <https://www.diagnoptics.com/agereaderapp/>
2. Download the app for your type of computer by clicking the Windows or Apple tab and follow the installation instructions depending on your platform type.

## 6 Installing the app

Follow the instruction based on your platform.

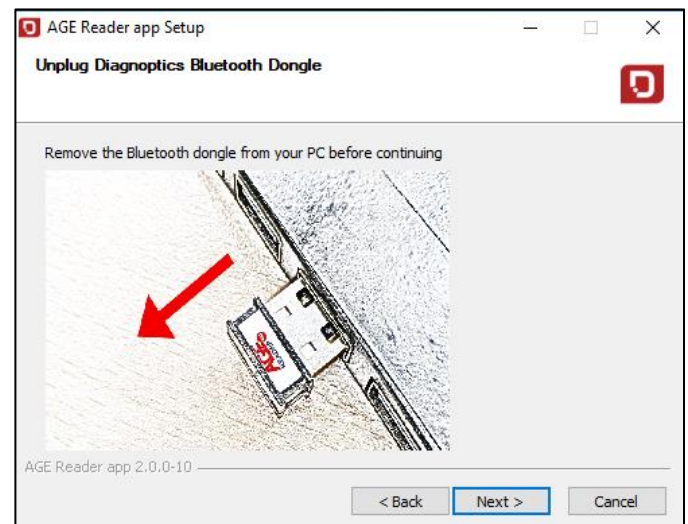
### 6.1 Windows

Start the installer (it may be that the AGE Reader app is blocked by Windows Smart defender. Please allow the app to be installed anyway).

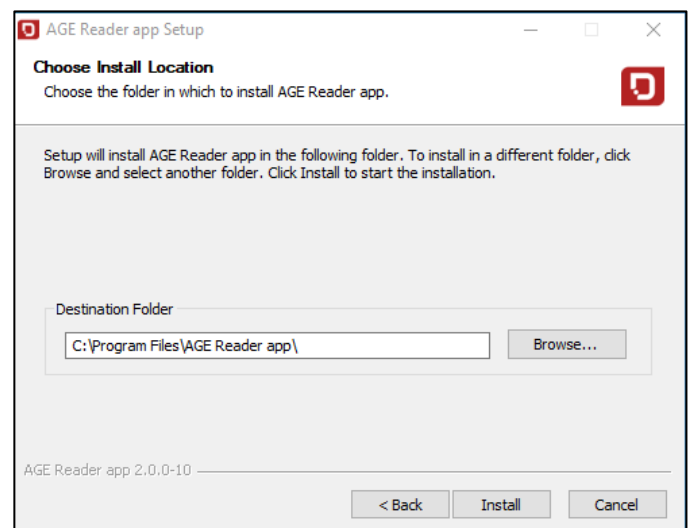
1. You will be greeted by the installer's welcome screen and click *Next*.



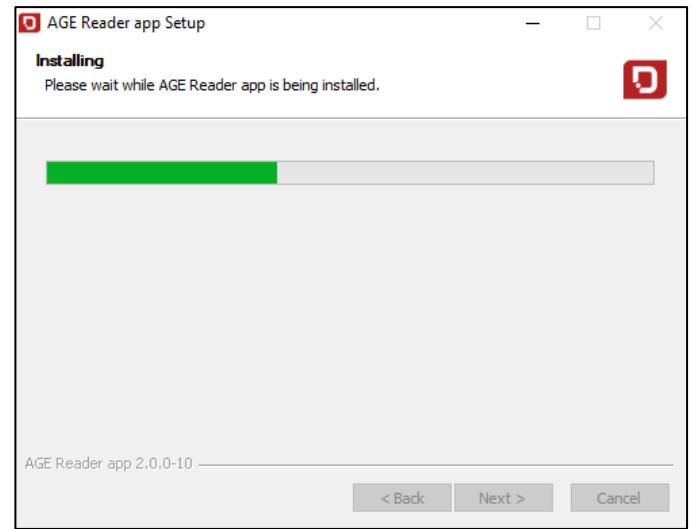
2. Make sure that the Diagnostics Bluetooth dongle is **NOT** plugged into your PC. If you plan to use the AGE Reader app without Bluetooth functionality you can ignore this step. Click *Next* to continue.



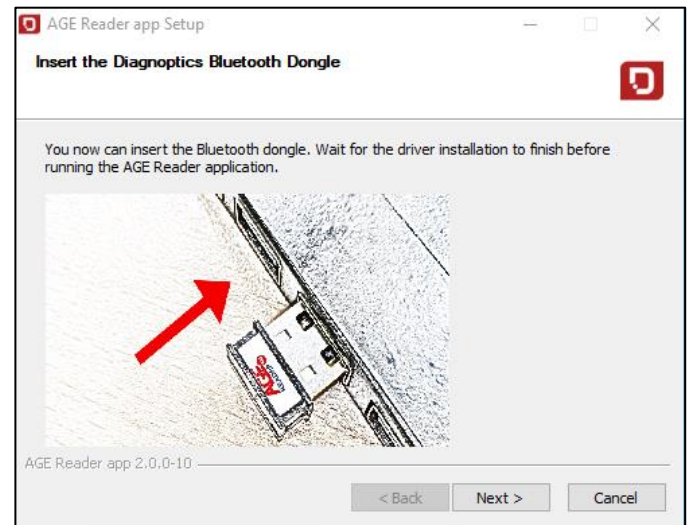
3. Select the location where you want to install the app. You can now click *Install*.



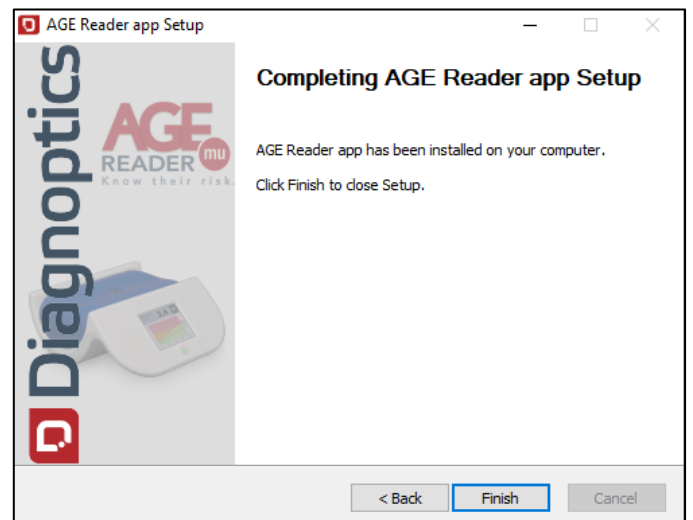
- Wait for the installer to perform the installer actions. This can take a few minutes. The installer will automatically go to the next screen.



- If you have the Diagnostics Bluetooth dongle you can now plug the dongle directly into your computer, **NOT** in an USB-hub.



- The installation is now finished and you can click *Finish*.  
Please continue with chapter 7.



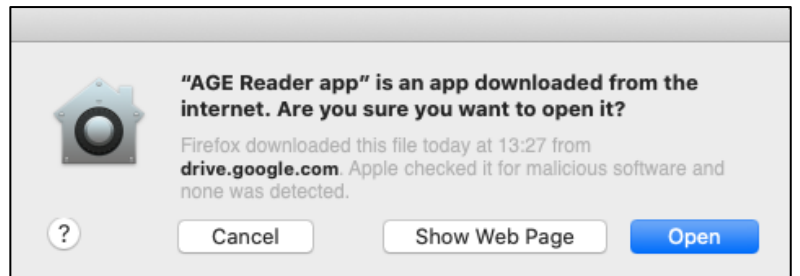
## 6.2 Mac

1. Open the downloaded AGE Reader app .dmg
2. You will be greeted by this screen.



3. Please drag the AGE Reader app icon into your Applications folder. Close this window when the copying of the files is finished.
4. Do note that when you open the app for the first time you can receive a warning whether you are sure you want to open this application. You can click on *Open*.

Please continue with chapter 7.



## 7 Preparing to launch

If you do not have an AGE Reader mu connect or do not wish to use Bluetooth functionality you can skip this section.

1. Switch on the AGE Reader mu.
2. Go to the settings screen of your AGE Reader and activate Bluetooth (*see user manual AGE Reader mu section 6.6 for detailed description*).




## 8 First setup

### 8.1 Welcome page

When you open the app for the first time the welcome page will be displayed.

Welcome



Language and Scaling: English 100%

Welcome to the AGE Reader app. This app is meant to be used together with the AGE Reader. Please choose 'Next' to enter basic information and preferences.

Please note that you can always change your information later by using the menu in the upper-right corner of the screen.

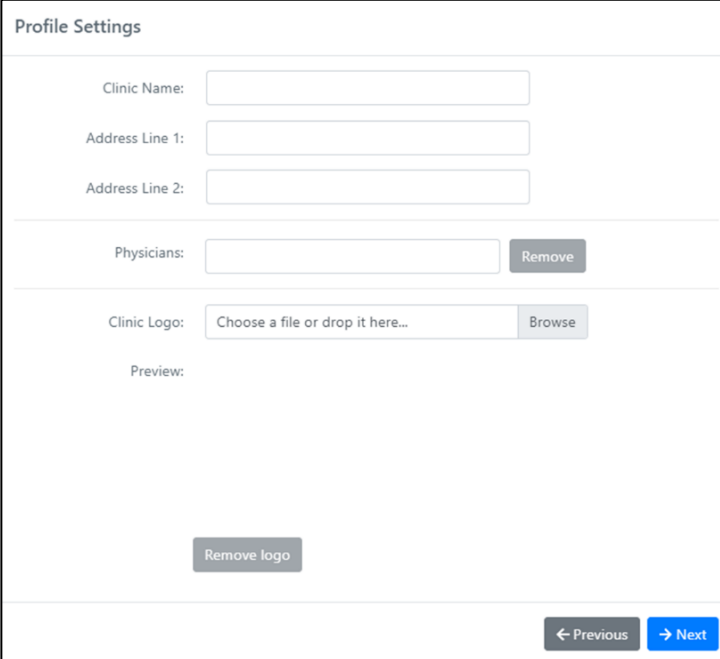
Disclaimer: The AGE Reader app is intended to be used for communication purposes only. The AGE Reader app provides a visual representation of the AGE Reader result and other known cardiovascular risk factors. It provides the exact same AGE Reader result interpretation as the AGE Reader product (see Indications for Use of AGE Reader). It is not intended to be used to calculate the individual cardiovascular risk of a patient.

→ Next

1. Choose a language and scaling according to your wishes.
2. To continue the first setup click *Next*, then the Profile Settings screen will appear.



## 8.2 Profile Settings



The Profile Settings form contains the following fields and controls:

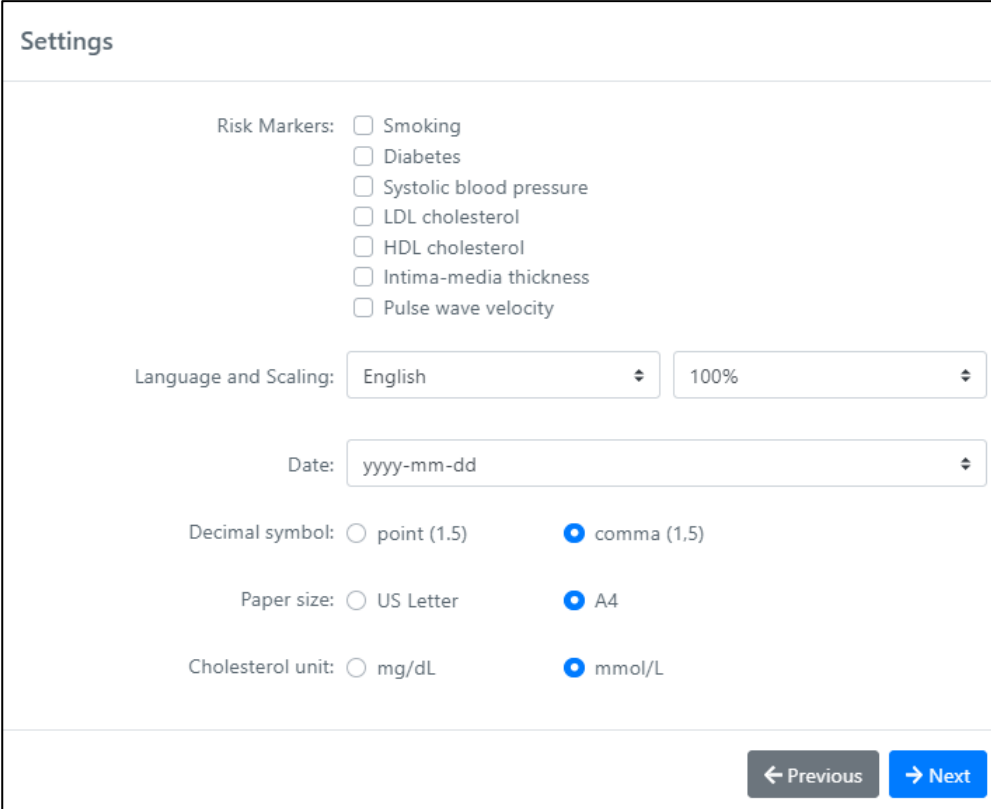
- Clinic Name:
- Address Line 1:
- Address Line 2:
- Physicians:
- Clinic Logo:
- Preview:
- 
- 

In the Profile Settings screen you can fill in your clinic details and upload your clinic logo.

The clinic logo will be printed bottom left on the Patient Report.

Click *Next* to continue, then the Settings screen will appear.

## 8.3 Settings



The Settings form contains the following fields and controls:

- Risk Markers: ☐ Smoking, ☐ Diabetes, ☐ Systolic blood pressure, ☐ LDL cholesterol, ☐ HDL cholesterol, ☐ Intima-media thickness, ☐ Pulse wave velocity
- Language and Scaling:
- Date:
- Decimal symbol: ☐ point (1.5) ☒ comma (1,5)
- Paper size: ☐ US Letter ☒ A4
- Cholesterol unit: ☐ mg/dL ☒ mmol/L
-

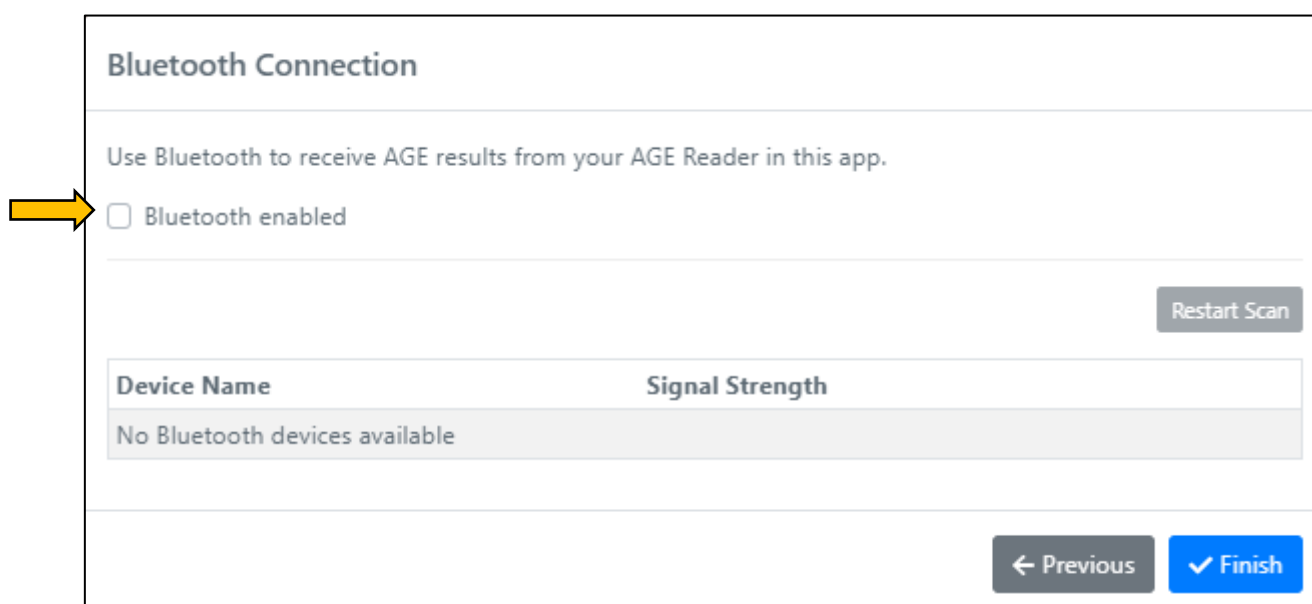
The Settings screen shows the Risk Markers that will be displayed on the Patient Report. These can be enabled to a maximum of 5.

The AGE Risk Marker is compulsory and therefore not shown. It is not mandatory to choose Risk Markers to complete the first setup of the app.

Click *Next* to continue the first setup, your preferences will be saved automatically.

## 8.4 Bluetooth connection

If you do not plan or wish to use Bluetooth, you can skip this section and just click *Finish*.



**Bluetooth Connection**

Use Bluetooth to receive AGE results from your AGE Reader in this app.

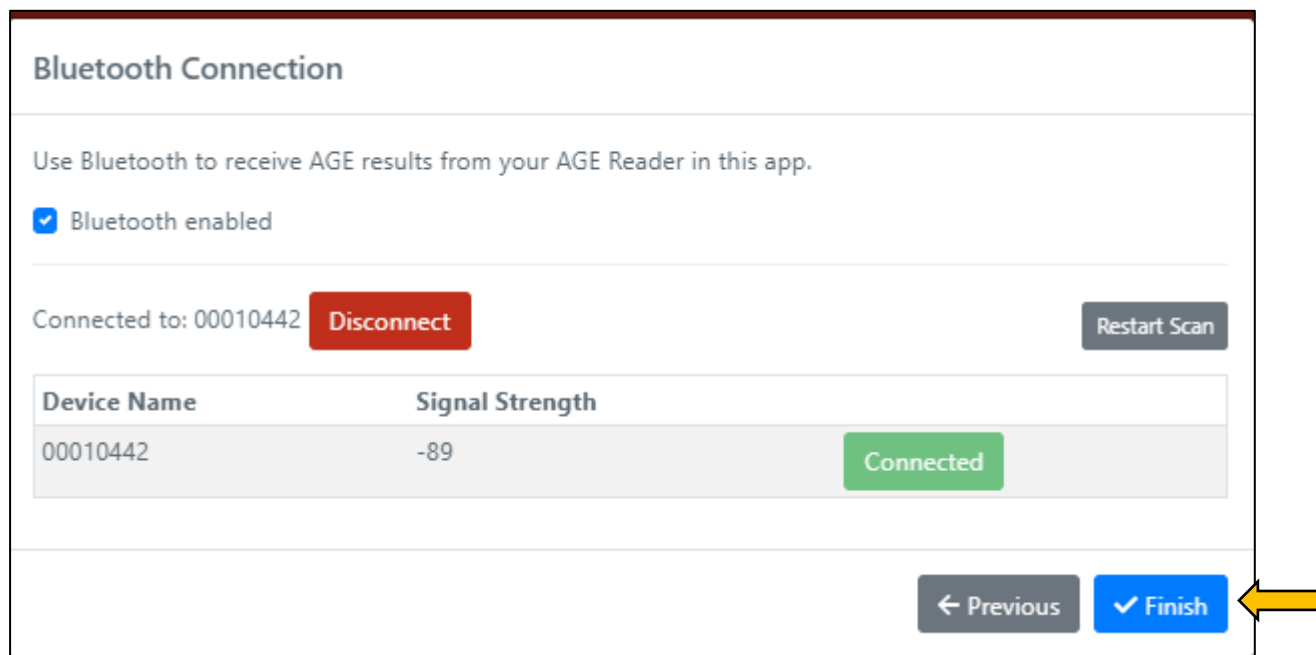
☐ Bluetooth enabled

Restart Scan

Device Name	Signal Strength
No Bluetooth devices available	

← Previous   **✓ Finish**

To establish the Bluetooth connection with the AGE Reader mu:  
Check the checkbox to activate the Bluetooth enabled mode.



**Bluetooth Connection**

Use Bluetooth to receive AGE results from your AGE Reader in this app.

☒ Bluetooth enabled

Connected to: 00010442   **Disconnect**   Restart Scan

Device Name	Signal Strength
00010442	-89

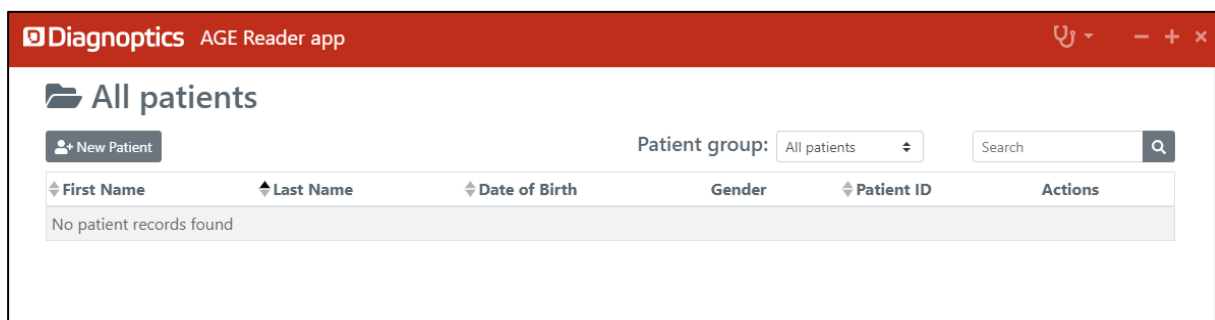
Connected

← Previous   **✓ Finish**

The Device Name is the serial number of the connected AGE Reader.

To continue click *Finish*, the first setup is completed!

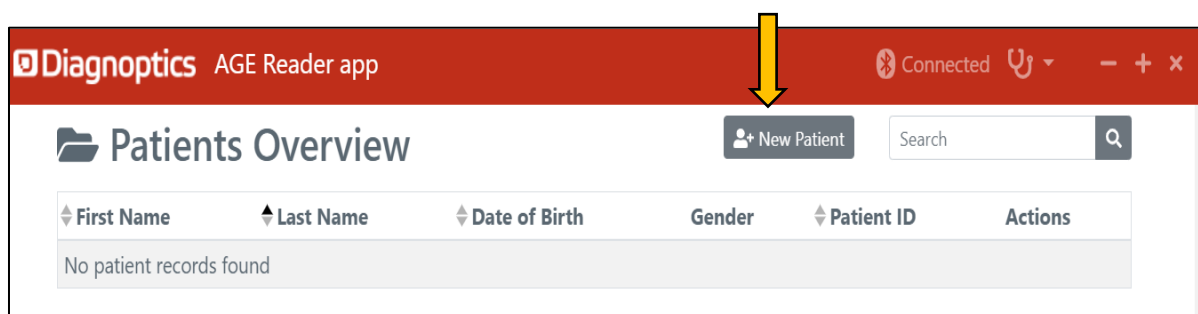
After completing the first setup the Patients Overview page shows:



## 9 Creating a patient file

### 9.1 Adding a new patient

1. Click on the New Patient tab.



2. Fill in the patient details:

**Add Patient**

First Name: Lucy ✓

Last Name: Sky ✓

Patient ID: 12345

Date of Birth: 8 ✓, August ✓, 1988 ✓

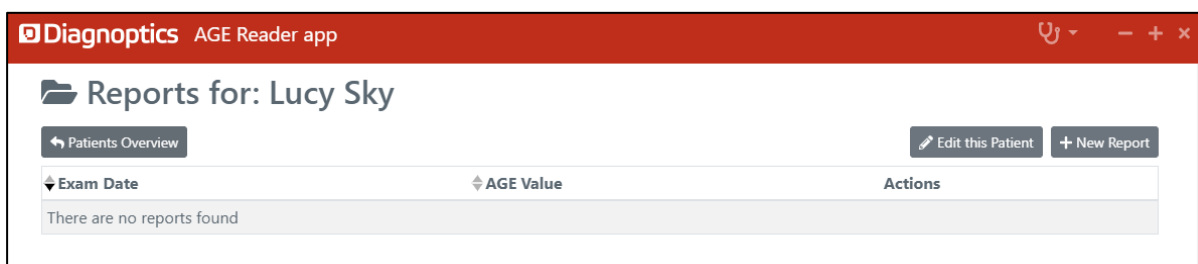
Gender: ☐ Male, ☒ Female, ☐ Other

Group: -- Select a group --

[Back](#) [Save](#)

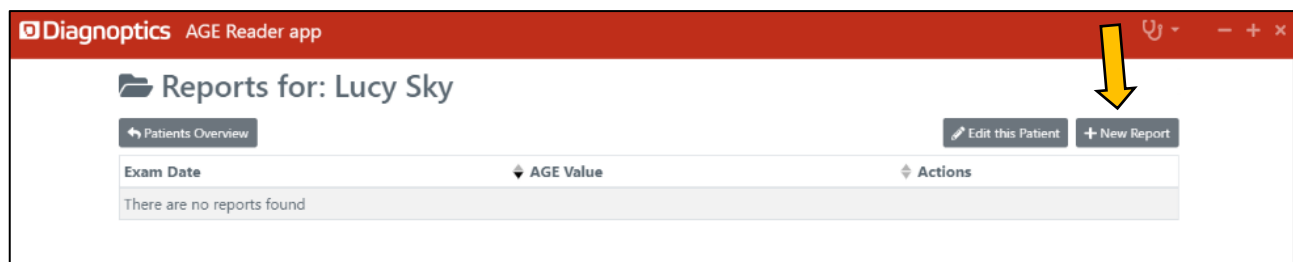
3. Click **Save**

The created Patient file is displayed next.



## 9.2 Adding a report

After an AGE Reader measurement has been performed, the AGE Value can be transferred to the Patient report by Bluetooth connection or manual entry.



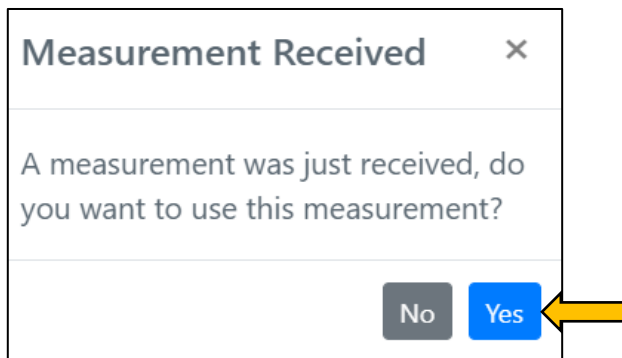
1. First click on *New Report* in the Patient file. The Add report screen will be shown

The 'Add report' form is displayed. It has the following fields: 'Exam Date\*' with a calendar icon and a green checkmark, showing 'Sunday, Sep 20, 2020'; 'Next visit date' with a calendar icon and 'No date selected'; 'AGE\*' with a text input field containing '1.6' and a green checkmark; and 'Remarks' with a large text area. At the bottom, there's a note 'Fields marked with \* are mandatory' and two buttons: 'Back' and 'Save'.

If you have selected any additional Risk markers they will be displayed here as well, so you can enter the corresponding values. This is shown below.

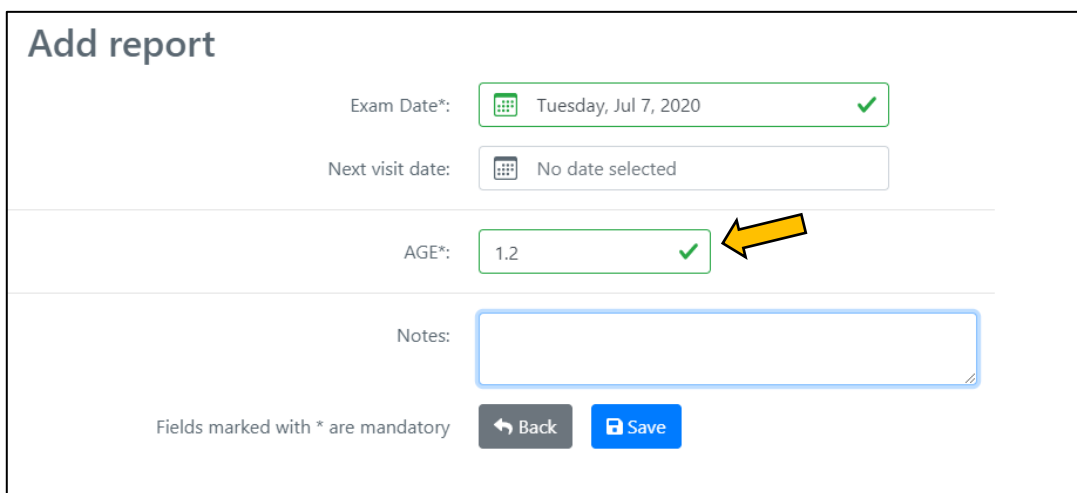
The 'Add report' form is shown with additional risk markers. The fields are: 'Exam Date\*' (Thursday, Jun 4, 2020, with a green checkmark), 'Next visit date' (No date selected), 'AGE\*' (1.8, with a green checkmark), 'Smoking\*' (radio buttons for 'No' and 'Yes', with 'No' selected), 'Diabetes\*' (radio buttons for 'No' and 'Yes', with 'No' selected), 'Systolic blood pressure\*' (120, with a green checkmark, unit 'mmHg'), 'LDL cholesterol\*' (2.5, with a green checkmark, unit 'mmol/L'), and 'HDL cholesterol\*' (1.4, with a green checkmark, unit 'mmol/L'). At the bottom, there's a 'Notes' text area, the note 'Fields marked with \* are mandatory', and 'Back' and 'Save' buttons. Yellow arrows point to the 'Smoking\*', 'Diabetes\*', 'Systolic blood pressure\*', 'LDL cholesterol\*', and 'HDL cholesterol\*' fields.

2. Next we input the AGE value, for this we switch to AGE Reader mu itself.
3. To share the AGE value with the AGE Reader app click on the Bluetooth icon next to the value on the measurement screen of the AGE Reader mu (referring to section 6.4 of the User Manual AGE Reader mu).
4. The app asks for confirmation to use the received measurement:



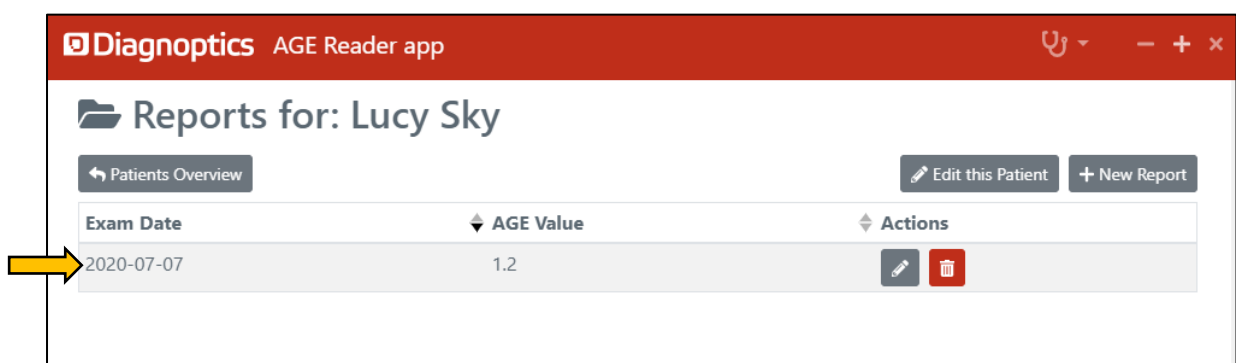
A dialog box titled "Measurement Received" with a close button (X) in the top right corner. The text inside says "A measurement was just received, do you want to use this measurement?". At the bottom, there are two buttons: "No" and "Yes". A yellow arrow points to the "Yes" button.

5. The value is transferred into the app and displayed in the Patient report:





A form titled "Add report". It contains several input fields: "Exam Date\*" with a calendar icon and a green checkmark, showing "Tuesday, Jul 7, 2020"; "Next visit date:" with a calendar icon and "No date selected"; "AGE\*" with a green checkmark, showing "1.2"; and "Notes:" with a text area. At the bottom, there is a note "Fields marked with \* are mandatory" and two buttons: "Back" and "Save". A yellow arrow points to the "AGE\*" field.

6. If you have filled in all (required) fields you can click on *Save* and you will be brought back to the Patient file with new report shown:



The interface shows the "Diagnostix AGE Reader app" header. Below it, a section titled "Reports for: Lucy Sky" contains a "Patients Overview" button and "Edit this Patient" and "New Report" buttons. A table displays the report data:

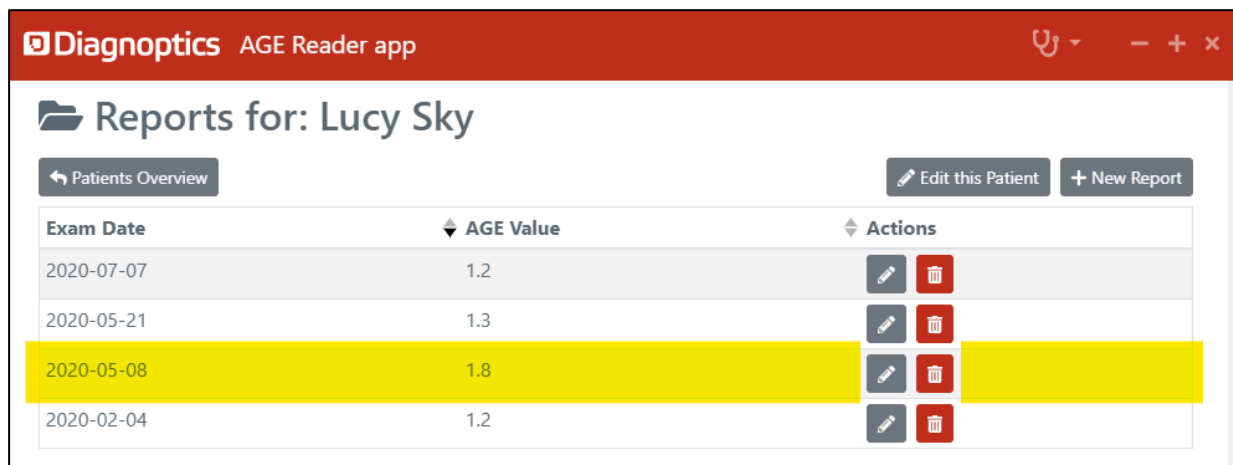
Exam Date	AGE Value	Actions
2020-07-07	1.2	 

A yellow arrow points to the "Exam Date" column header.

## 10 Viewing a Patient Report

You can view a Patient's Report from the Patient file screen.









1. Click anywhere on the row of the report you wish to view. In the example below this is highlighted in yellow.



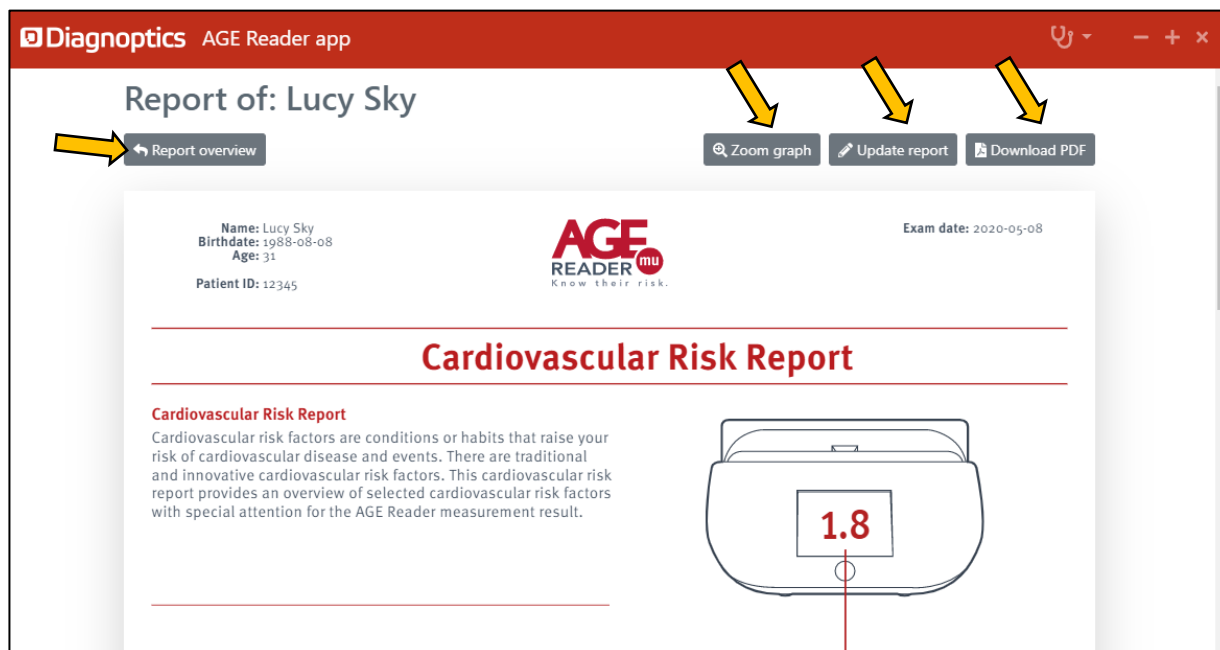
**Diagnostics AGE Reader app**

Reports for: Lucy Sky

Patients Overview Edit this Patient + New Report

Exam Date	AGE Value	Actions
2020-07-07	1.2	 
2020-05-21	1.3	 
2020-05-08	1.8	 
2020-02-04	1.2	 

2. The Patient Report screen is shown as below.



**Diagnostics AGE Reader app**

Report of: Lucy Sky

Report overview Zoom graph Update report Download PDF

Name: Lucy Sky  
Birthdate: 1988-08-08  
Age: 31  
Patient ID: 12345

AGE READER<sup>mu</sup>  
Know their risk.

Exam date: 2020-05-08

### Cardiovascular Risk Report

**Cardiovascular Risk Report**


Cardiovascular risk factors are conditions or habits that raise your risk of cardiovascular disease and events. There are traditional and innovative cardiovascular risk factors. This cardiovascular risk report provides an overview of selected cardiovascular risk factors with special attention for the AGE Reader measurement result.

1.8

In this screen several options are given:

1. **Zoom graph:** this will zoom the AGE graph on the Cardiovascular Risk Report.
2. **Update report:** e.g. next appointment, notes, etc. These will be printed on the Cardiovascular Risk Report and adapted in the Patient report.
3. **Download PDF:** a PDF of the Cardiovascular Risk Report can be downloaded and printed separately.
4. **Report overview:** Return to Report overview screen.

The full Patient Report with no additional Risk Markers selected looks like this:

<p><b>Name:</b> Lucy Sky <b>Birthdate:</b> 1988-08-08 <b>Age:</b> 31 <b>Patient ID:</b> 12345</p>		<p><b>Exam date:</b> 2020-05-08</p>
---	---	-------------------------------------

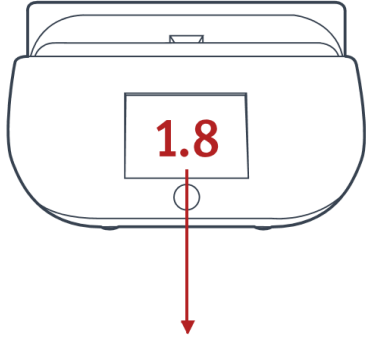
---

## Cardiovascular Risk Report

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**Cardiovascular Risk Report**

Cardiovascular risk factors are conditions or habits that raise your risk of cardiovascular disease and events. There are traditional and innovative cardiovascular risk factors. This cardiovascular risk report provides an overview of selected cardiovascular risk factors with special attention for the AGE Reader measurement result.



---

**Risk Factor**



AGE

**Measurement result**

Previous	Current
-	1.8



No increased CV risk

Risk group 1: Limited increase of CV risk

Risk group 2: Increased CV risk

Risk group 3: Definite CV risk

---


**AGE Reader result**

The AGE Reader measurement is above the average but within 1 standard deviation of the age-related mean. This indicates a limited increase, corrected for calendar age, in cardiovascular risk.

**Notes**


-

---



If more than one additional Risk markers are selected the type of graph is changed. This type of report looks like this:

Name: Lucy Sky  
Birthdate: 1988-08-08  
Age: 31  
Patient ID: 12345




Exam date: 2020-06-04

## Cardiovascular Risk Report

### Cardiovascular Risk Report

Cardiovascular risk factors are conditions or habits that raise your risk of cardiovascular disease and events. There are traditional and innovative cardiovascular risk factors. This cardiovascular risk report provides an overview of selected cardiovascular risk factors with special attention for the AGE Reader measurement result.



AGE

1.8

1.8

1.8

1.8



Smoking

-

No

-

No



Diabetes

-

No

-

No



Systolic blood pressure

-

120

-

120



LDL cholesterol

-

2.5

-

2.5

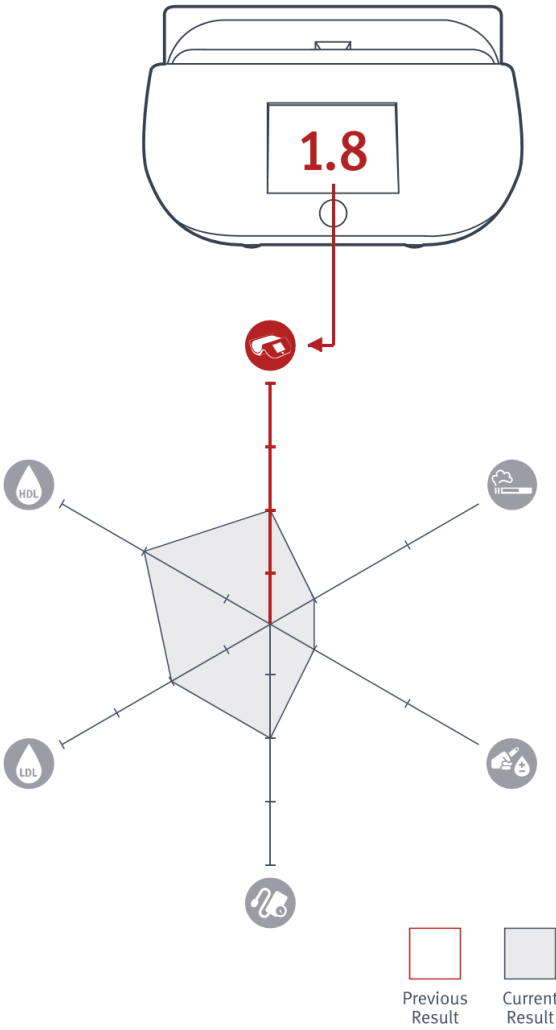

HDL cholesterol

-

1.4

-

1.4



Previous Result


Current Result

### AGE Reader result

The AGE Reader measurement is above the average but within 1 standard deviation of the age-related mean. This indicates a limited increase, corrected for calendar age, in cardiovascular risk.

### Notes

-

 Diagnoptics

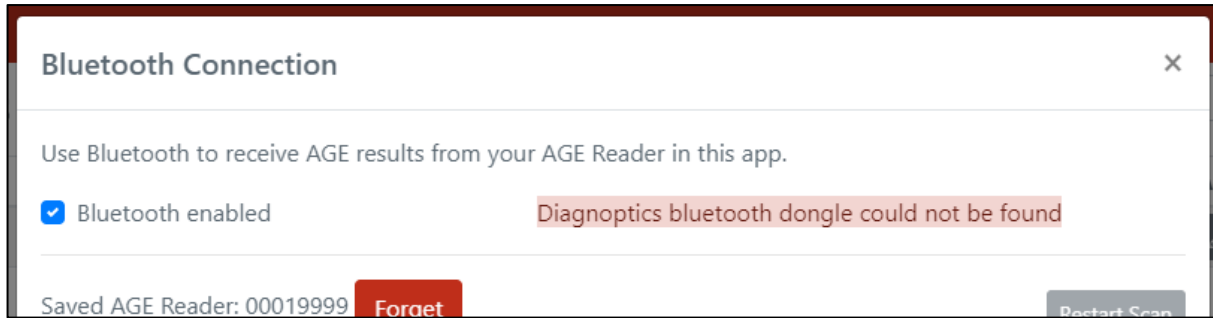
16



## 11 Bluetooth usage

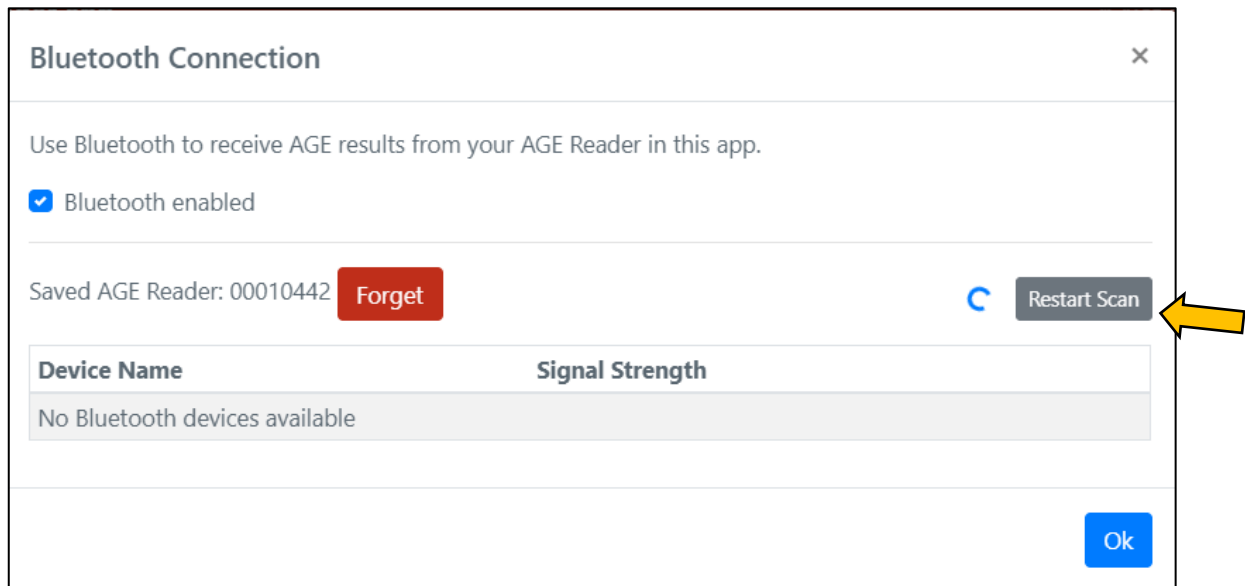
This section of the manual describes daily Bluetooth usage.

First of all make sure the Diagnostix Bluetooth dongle is inserted in your computer. If you do not have the dongle inserted the app will give you a warning:



If you now insert the dongle, please disable and re-enable the Bluetooth functionality.

When Bluetooth is re-enabled but no AGE Reader mu is detected make sure the AGE Reader mu is turned on and you have activated Bluetooth (see user manual AGE Reader mu section 6.6 for detailed description). Afterwards click *Restart Scan* and the AGE Reader app will retry and find the AGE Reader mu.



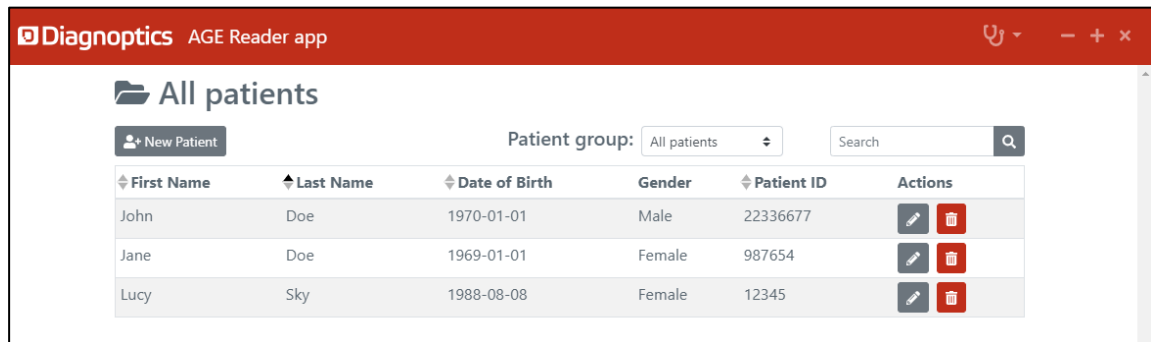
When you have connected to an AGE Reader mu before, the app will save the name of that AGE Reader and it will try to reconnect to the AGE Reader as soon as you launch the app.

## 12 Explanation of functions in the app

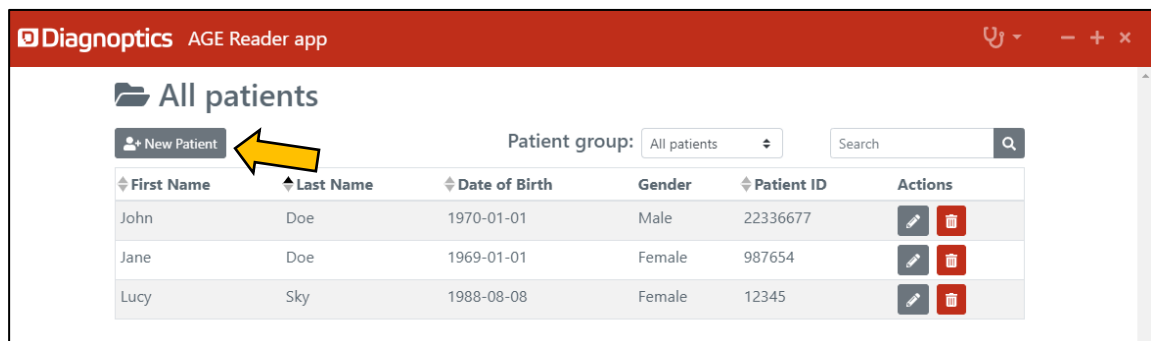
In this chapter each of the individual screens of the AGE Reader app are described separately.

### 12.1 Patient Overview Page

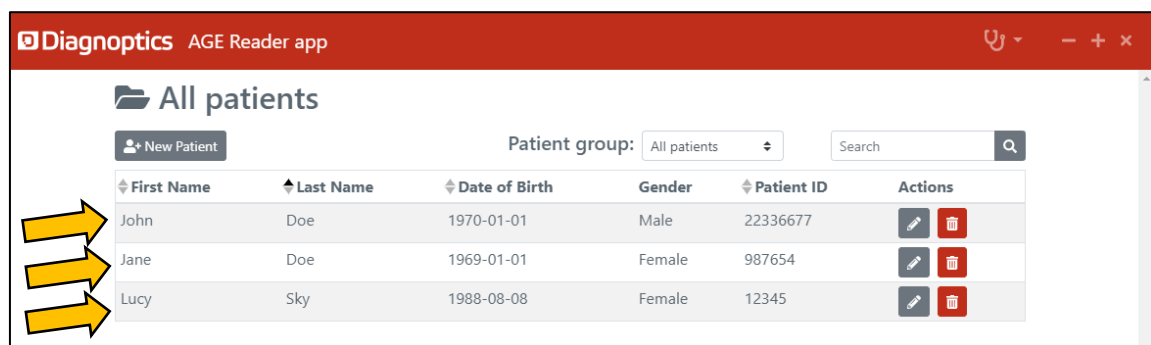
This is the default screen of the application and is displayed when opening the app.



1. Create a new Patient by clicking the New Patient button.



2. View an existing Patient file, click on the row of the patient.



3. Edit an existing Patient by clicking the pencil in the row of the patient.

The screenshot shows the 'All patients' interface. At the top, there's a header with the Diagnostics logo and 'AGE Reader app'. Below it, a 'New Patient' button and a 'Patient group' dropdown set to 'All patients' are visible. A search bar is also present. The main table has columns: First Name, Last Name, Date of Birth, Gender, Patient ID, and Actions. The data rows are: John Doe (1970-01-01, Male, 22336677), Jane Doe (1969-01-01, Female, 987654), and Lucy Sky (1988-08-08, Female, 12345). Each row has a pencil icon and a trash can icon in the Actions column. A yellow arrow points to the pencil icon for Lucy.

4. Remove an existing Patient by clicking the trashcan in the row of the patient.

This screenshot is identical to the previous one, showing the 'All patients' table. A yellow arrow now points to the trash can icon in the 'Actions' column for the patient 'Lucy'.

5. Sort Patients by first/last name, Date of Birth or Patient ID by clicking on the table headers that display arrows.

This screenshot shows the 'All patients' table with yellow arrows pointing to the sort arrows in the 'First Name', 'Last Name', 'Date of Birth', and 'Patient ID' headers.

6. Filter the Patient List based on your Search. It will filter based on First name, Last name, Date of Birth and Patient ID.

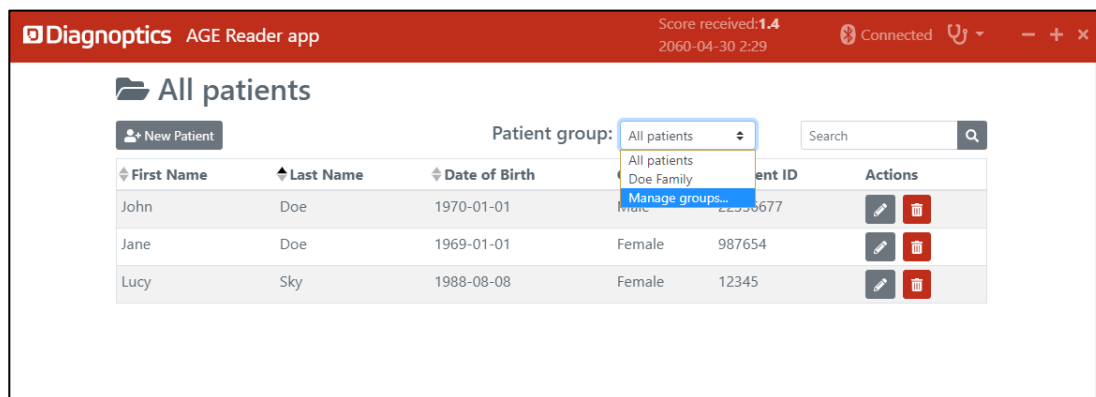
This screenshot shows the 'All patients' table. A yellow arrow points to the search bar at the top right of the table area.

7. Filter the Patient List by group.

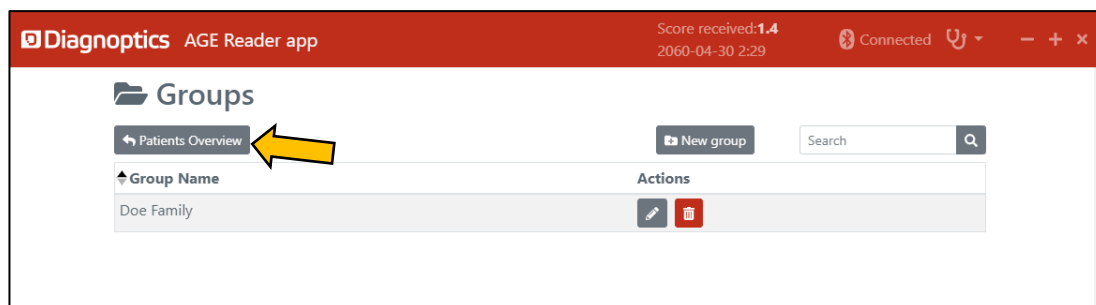
This screenshot shows the 'All patients' table. A yellow arrow points to the 'Patient group' dropdown menu, which is open showing options: 'All patients', 'Doe Family', and 'Manage groups...'.

## 12.2 Patient groups

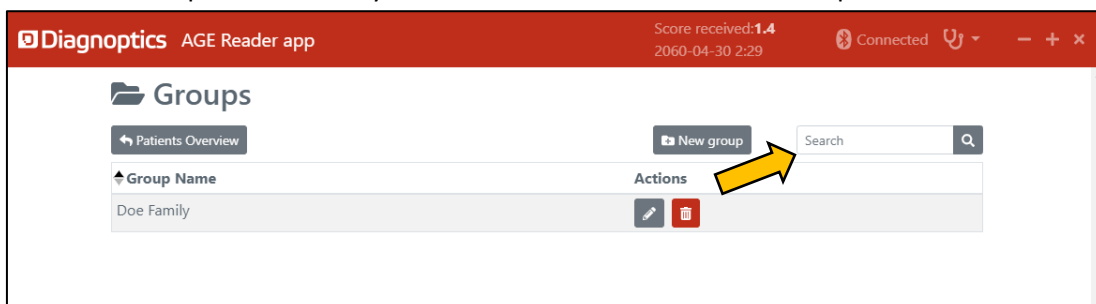
1. To manage the Patient groups click '*Manage groups...*' in the patient group dropdown on the Patient Overview screen.



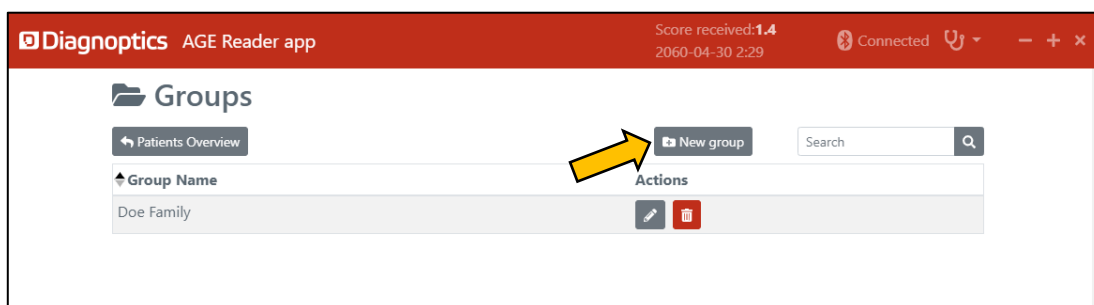
2. This is the Group List screen. To go back to the Patient overview page, click on *Patients Overview*.



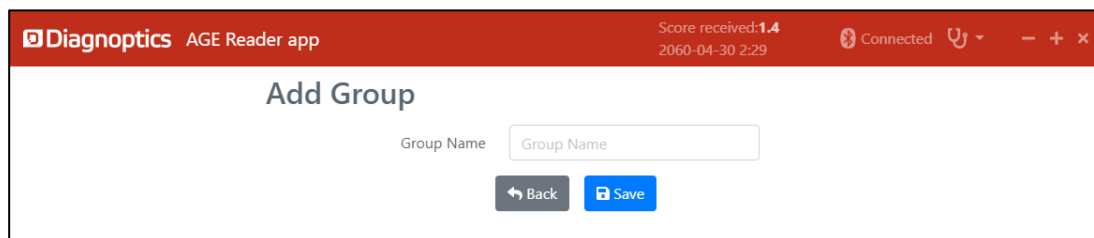
3. Filter the Group List based on your Search. It will filter based on Group Name.



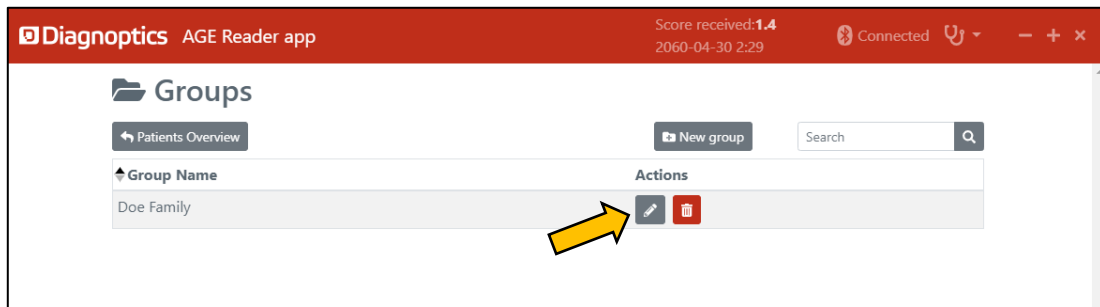
4. To create a new group click on: *New Group*.



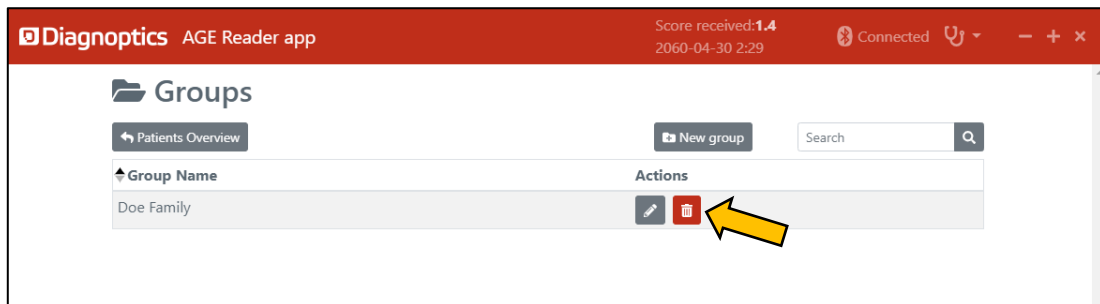
This will open the Add Group screen. Here you can enter a group name and click *Save*.



5. To edit a group click the pencil on the corresponding row.

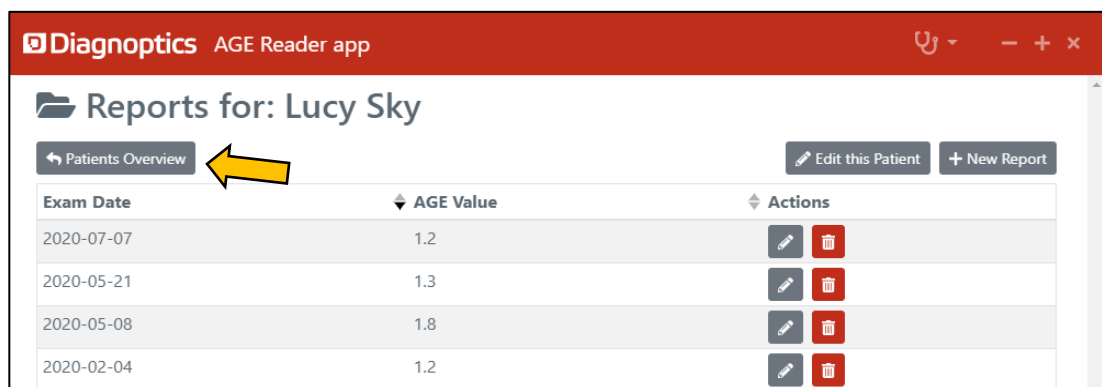


6. To delete a group click the trashcan on the corresponding row.

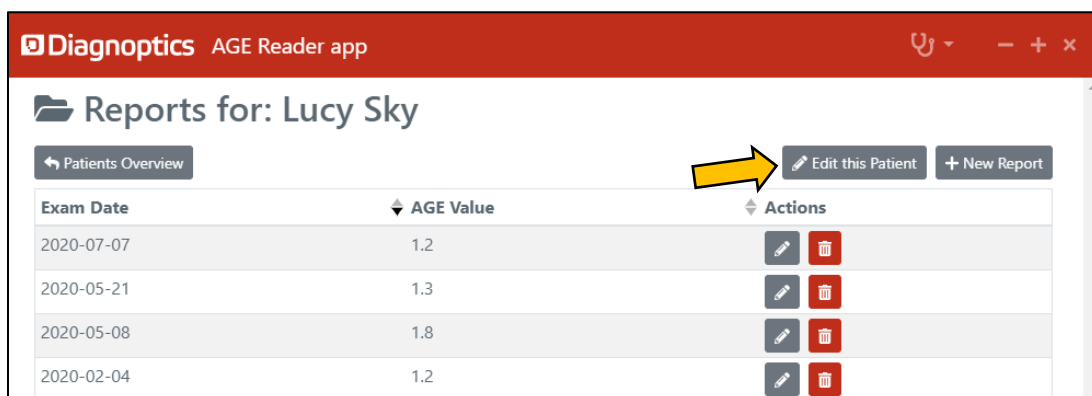


### 12.3 Patient file

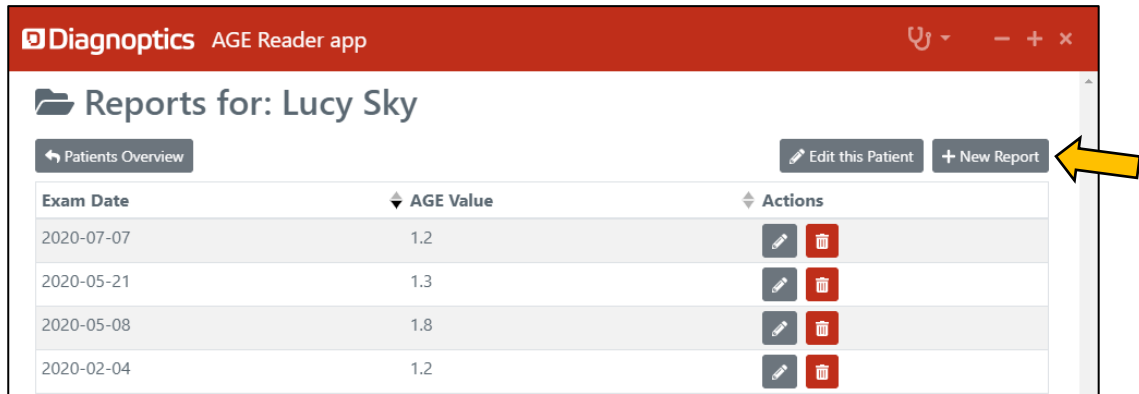
7. To go back to the Patient overview page, click on *Patients Overview*.



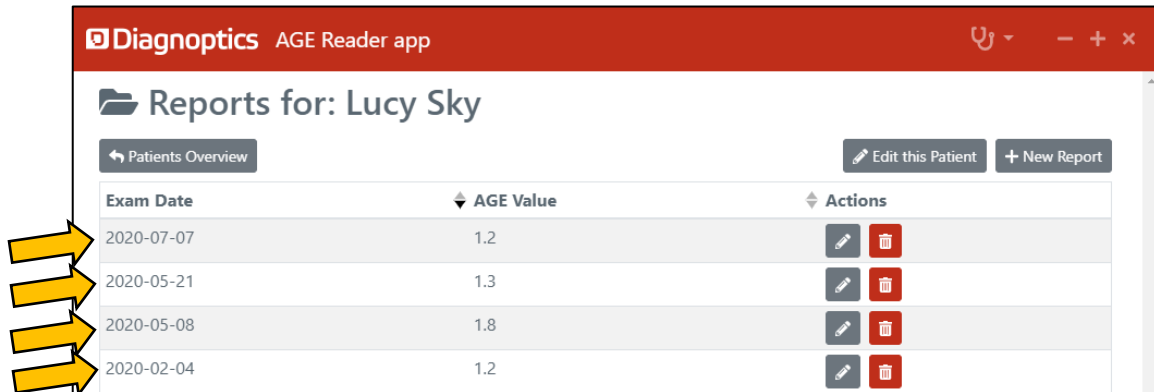
8. To edit patient details, click on *Edit this Patient*.



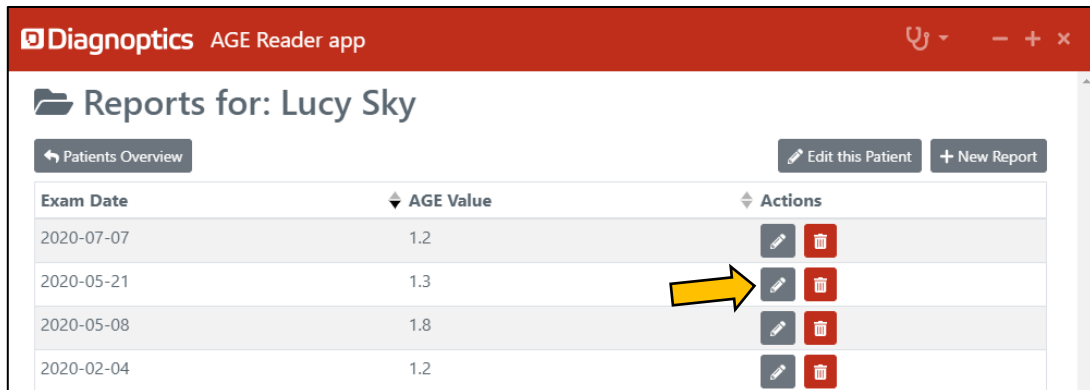
9. To add a new report, click *New Report*.



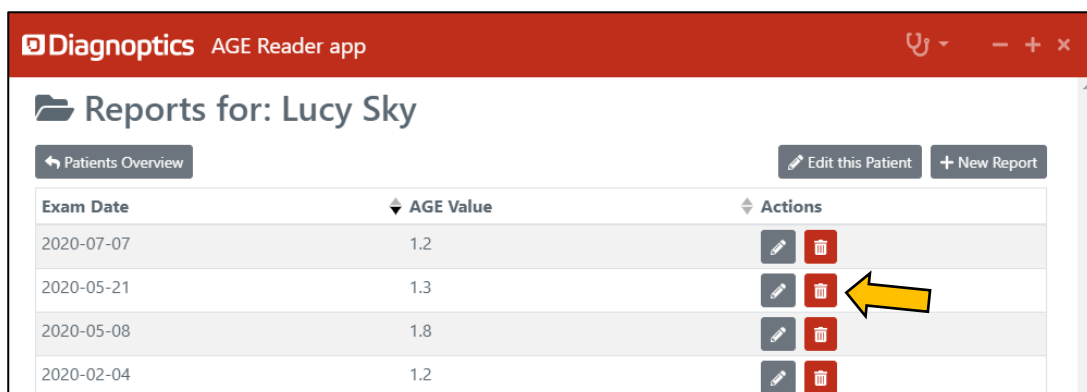
10. To view a report, click on the corresponding row in the table of reports.



11. To edit a report click the pencil on the corresponding row.

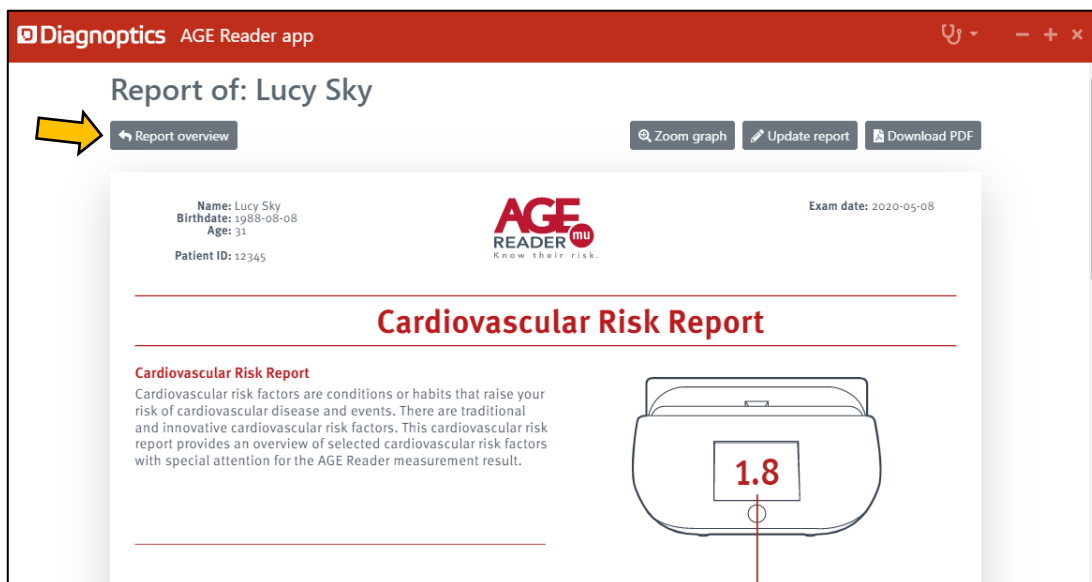


12. To delete a report click the trashcan on the corresponding row.

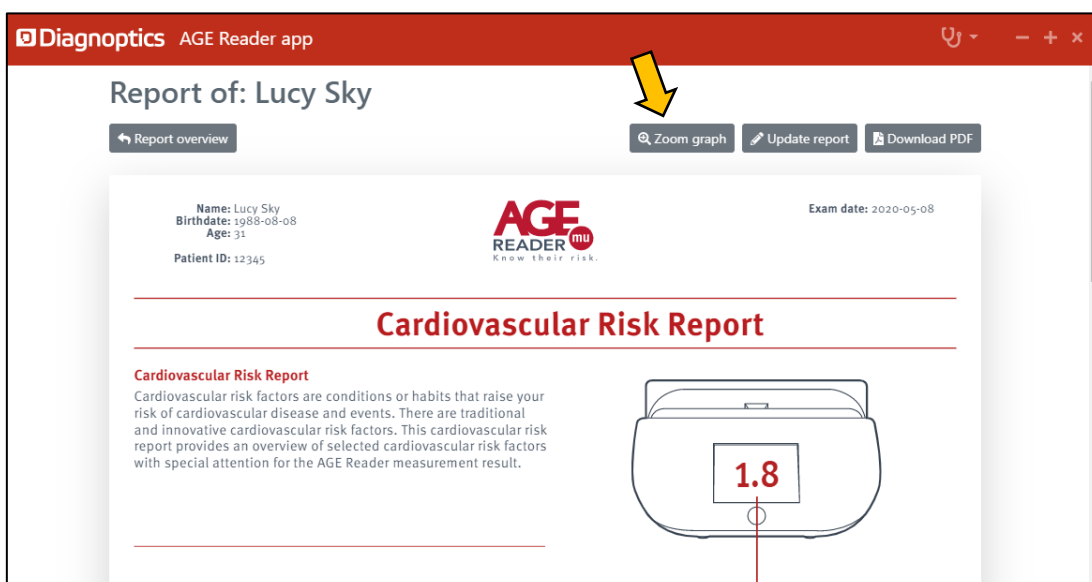


## 12.4 Patient Report

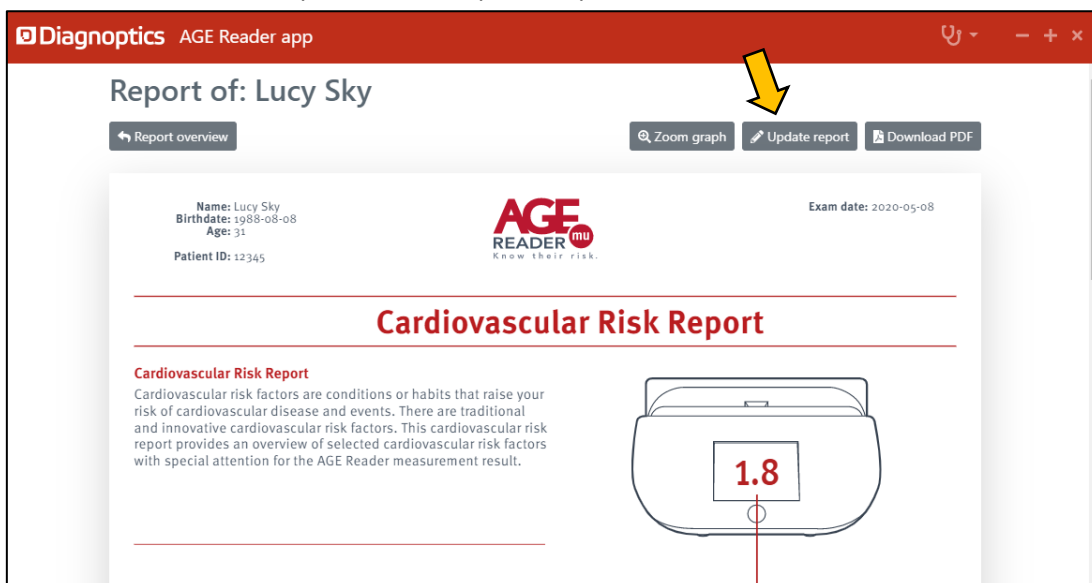
1. To go back to the Patient file, click on *Report overview*.



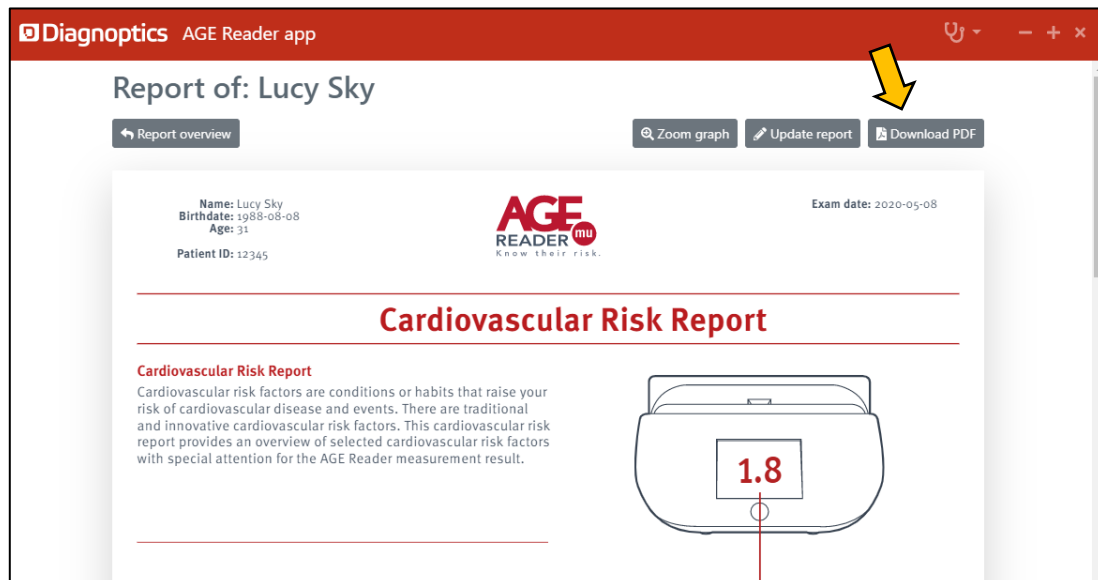
2. To zoom the AGE graph, click on *Zoom graph*.



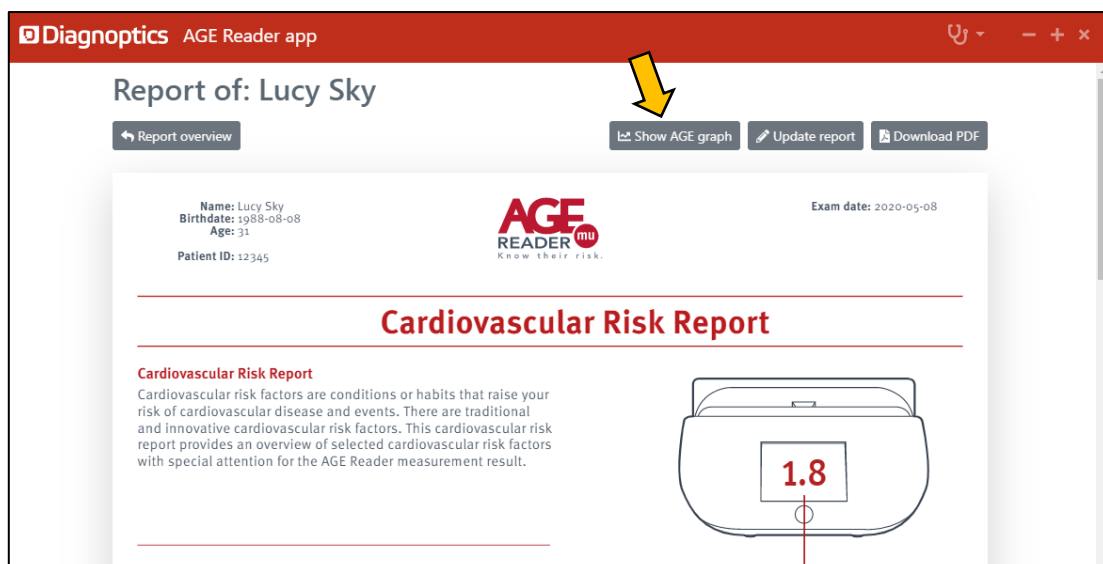
3. To edit this Patient Report, click on *Update report*.



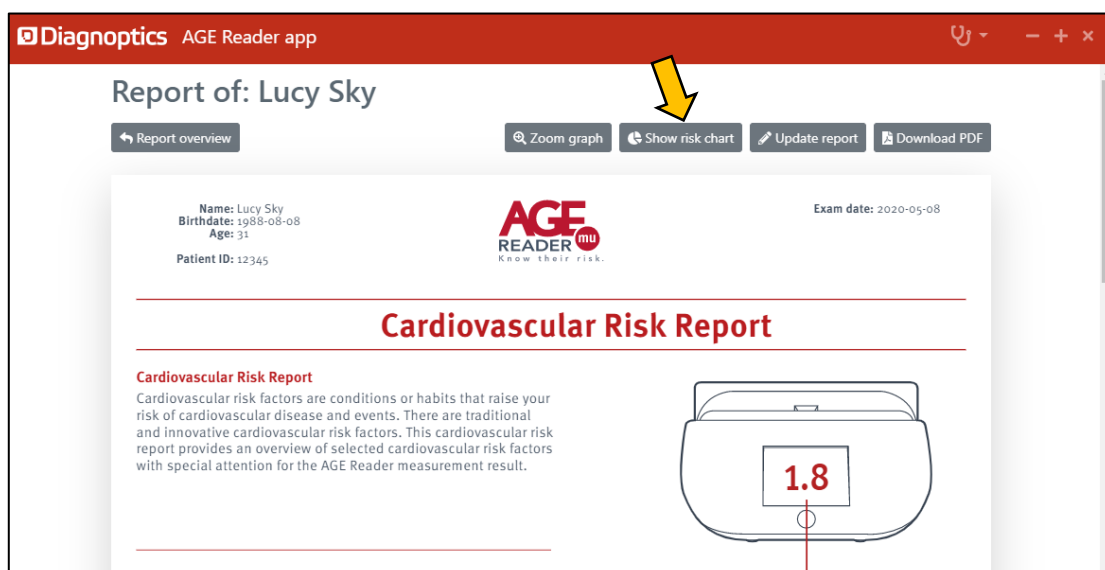
4. To save a PDF of this report, click *Download PDF*.



In case there are more risk markers enabled and the Risk Chart is displayed another button will be shown named *Show AGE graph*.



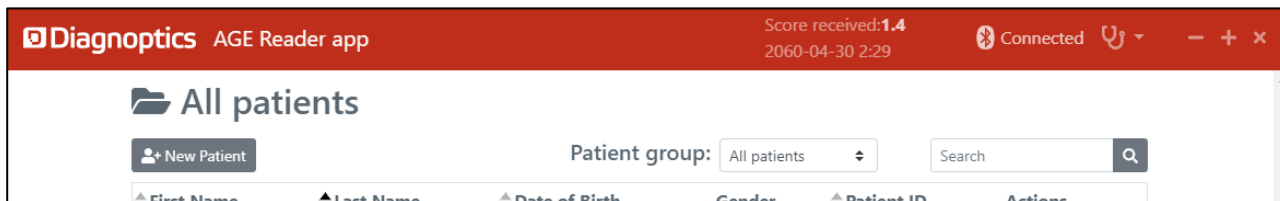
5. When the AGE graph is shown the zoom option is displayed again and a button is shown to be able to switch back to the Risk Chart: *Show risk chart*.



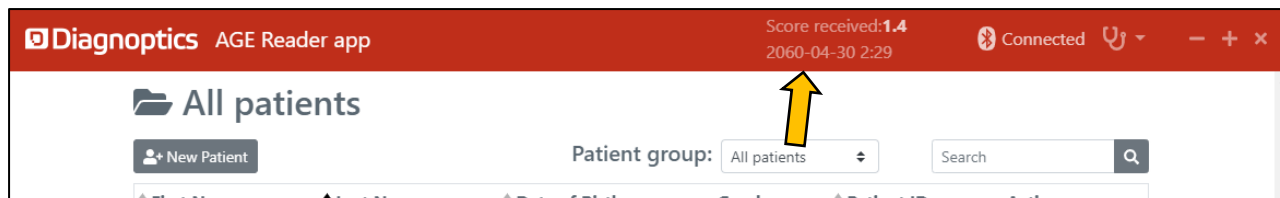


## 12.5 Menu bar

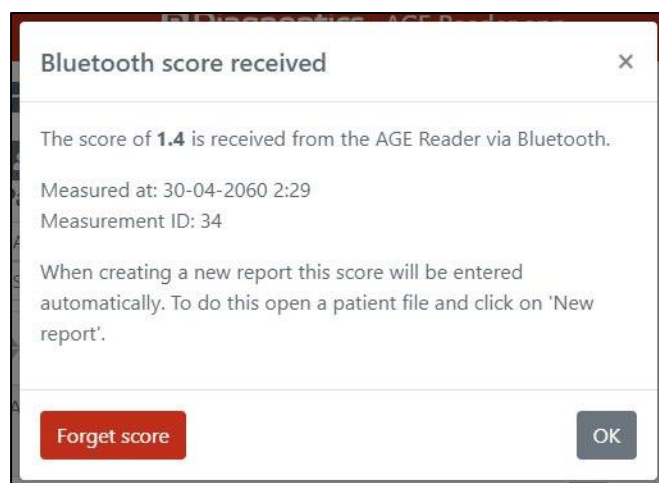
The top bar, or menu bar of the AGE Reader app can display different items depending on the state of the app.



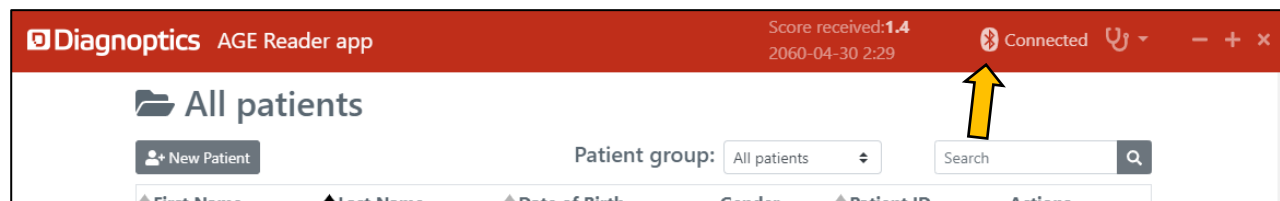
1. The item *Score received* is displayed in case the app has received an AGE measurement from the AGE Reader mu that has not been used in a patient report:



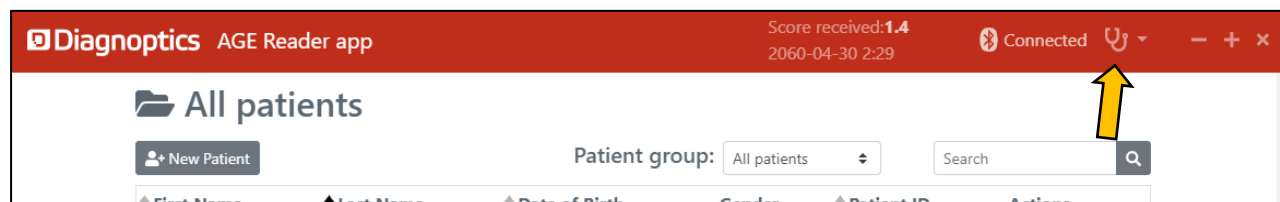
When you click on this item you will get a popup that gives you more information and the option to forget the measurement:



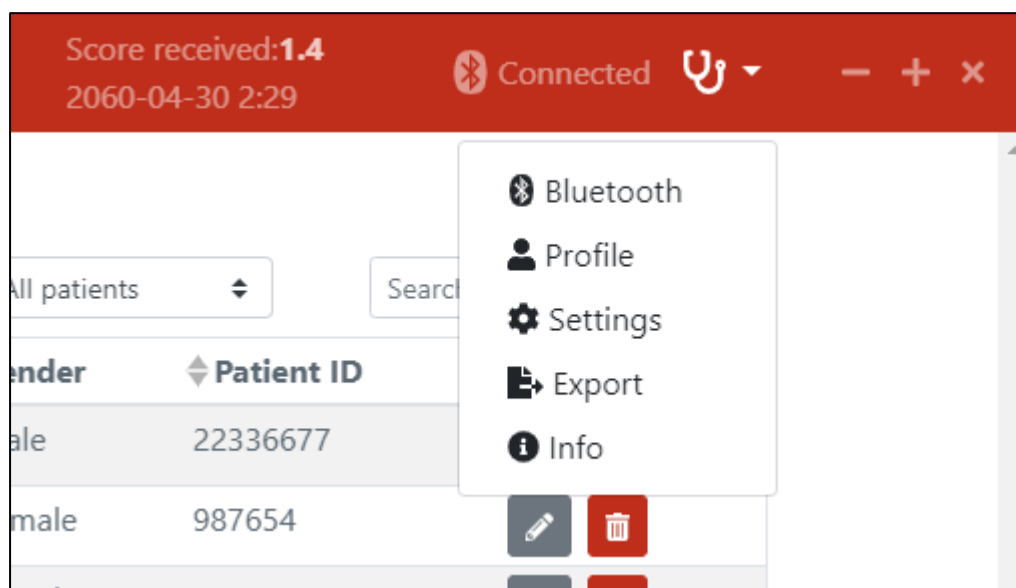
The Bluetooth symbol with the text *Connected* or *Not connected* signals if there is a connection between the AGE Reader app and the AGE Reader mu. If the Bluetooth status is not displayed, Bluetooth has not been enabled. More information about this in Ch. 11. Bluetooth Usage.



2. Last is the actual drop-down menu, this will be displayed with a stethoscope icon and the clinic name. If no clinic name has been entered on the profile screen only the stethoscope will be shown.



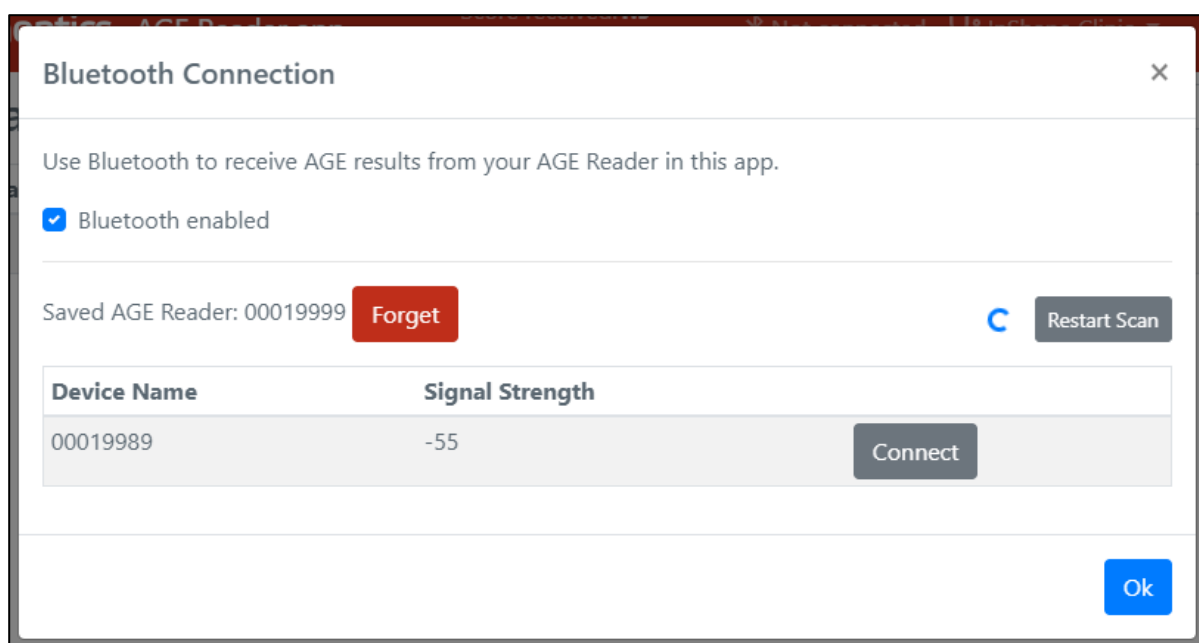
When you click on the stethoscope the menu will drop down like shown below.



The different options will be shown in the following sub-paragraphs.

### 12.5.1 Bluetooth

When you click on Bluetooth in the dropdown menu the Bluetooth settings screen is shown.

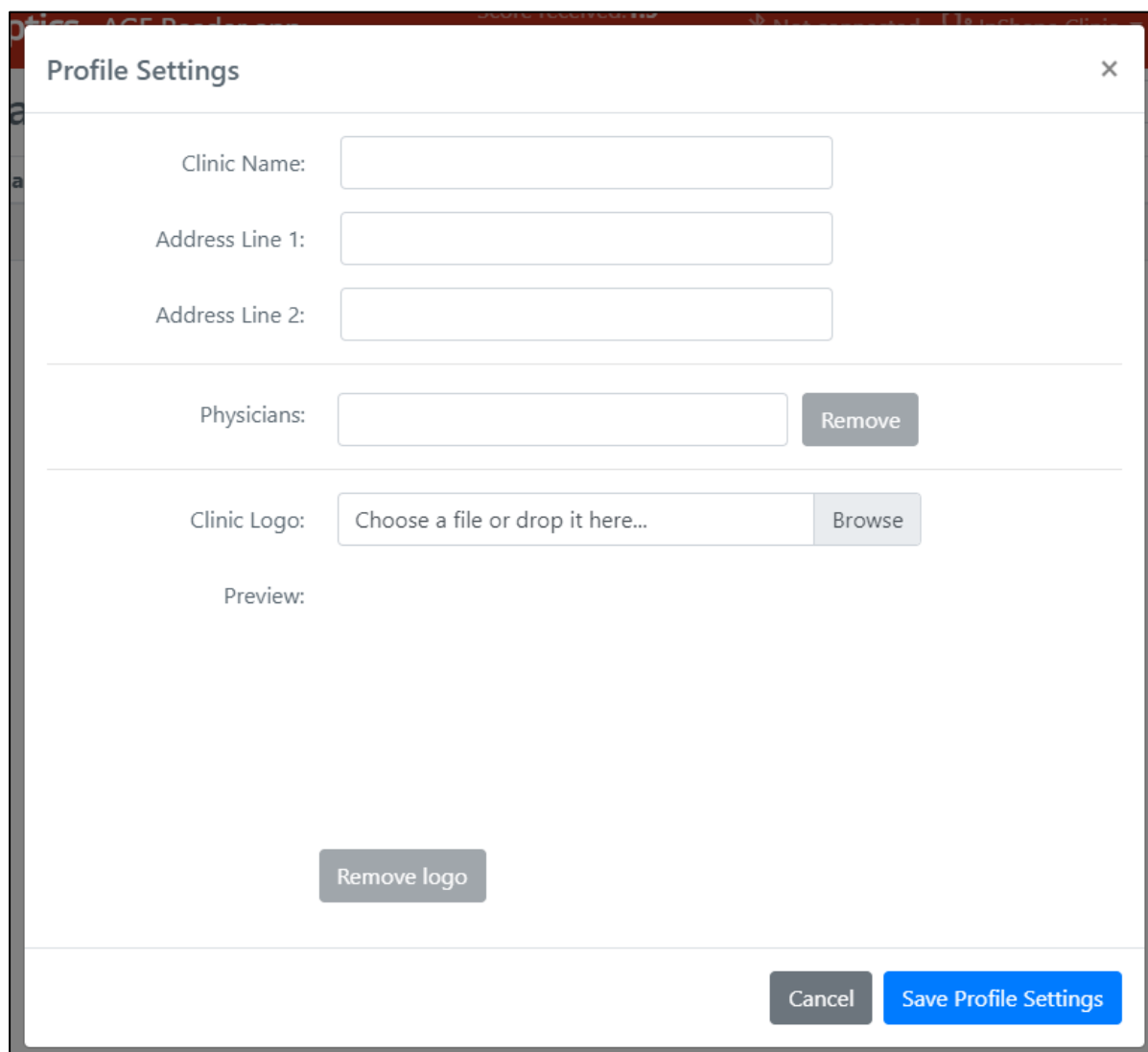


Here you can:

- Enable/disable the Bluetooth functionality by checking or unchecking the Bluetooth enabled checkbox.
- Connect to an AGE Reader mu by clicking on Connect in the shown devices.
- See which AGE Reader has been connected and has been stored.
- Restart a scan for AGE Readers nearby.

### 12.5.2 Profile Settings

When you click on Profile in the dropdown menu the Profile Settings screen is shown.

The image shows a 'Profile Settings' dialog box with a close button (X) in the top right corner. It contains several input fields: 'Clinic Name:', 'Address Line 1:', and 'Address Line 2:'. Below these is a 'Physicians:' field with a 'Remove' button. The 'Clinic Logo:' section features a file upload area with the text 'Choose a file or drop it here...' and a 'Browse' button. A 'Preview:' label is positioned below the logo upload area. At the bottom of the dialog is a 'Remove logo' button. The footer contains 'Cancel' and 'Save Profile Settings' buttons.

Here you can:

- Enter your Clinic name, this will be displayed in the menu bar and on the Cardiovascular Risk Report.
- Enter your address, this will be shown on the Cardiovascular Risk Report.
- Enter the physicians that work with the application. You will be able to choose a physician in the Edit report screen. This physician will then be shown on the Cardiovascular Risk Report.
- Add a Clinic logo. This will be shown on the Cardiovascular Risk Report.

### 12.5.3 Settings

When you click on Settings in the dropdown menu the Settings screen is shown.

**Settings** X

Risk Markers: ☐ Smoking  
☐ Diabetes  
☐ Systolic blood pressure  
☐ LDL cholesterol  
☐ HDL cholesterol  
☐ Intima-media thickness  
☐ Pulse wave velocity

Language and Scaling: English 100%

Date: yyyy-mm-dd

Decimal symbol: ☐ point (1.5) ☒ comma (1,5)

Paper size: ☐ US Letter ☒ A4

Cholesterol unit: ☐ mg/dL ☒ mmol/L

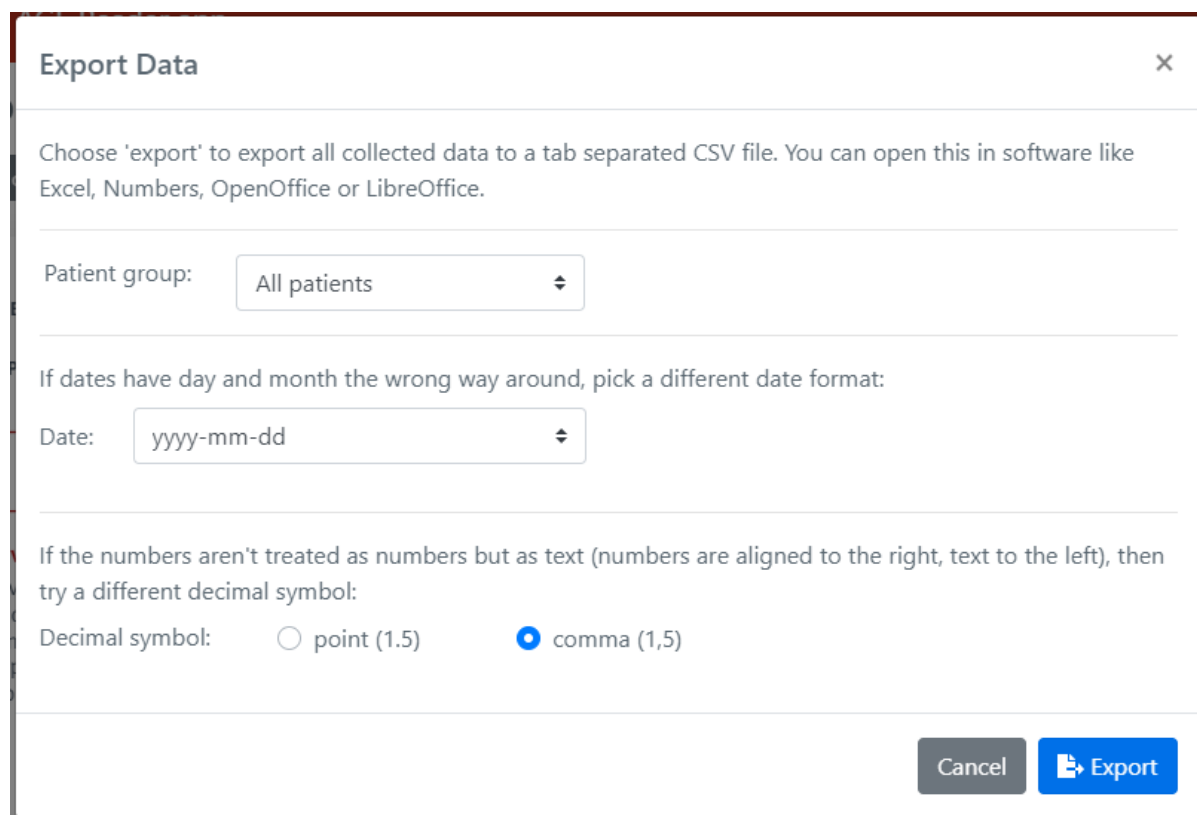
Cancel Save

Here you can:

- Enable/disable the Risk Markers that you can enter on the Report. You can enable up to 5 additional markers. The AGE marker is always enabled and therefore not shown.
- Change the language and scaling of the AGE Reader app based on your preferences.
- Change the format that dates are displayed in the application.
- Choose your preferred decimal symbol.
- Choose your preferred Paper size. This determines the paper size of the Cardiovascular Risk Report.
- Choose the unit of cholesterol you use.

## 12.5.4 Export

When you click on Export in the dropdown menu the Export screen is show.



The 'Export Data' screen is a modal window with a title bar and a close button. It contains instructions for exporting data to a CSV file. The 'Patient group' is set to 'All patients'. The 'Date' format is 'yyyy-mm-dd'. The 'Decimal symbol' is set to 'comma (1,5)'. There are 'Cancel' and 'Export' buttons at the bottom right.

**Export Data** [X]

Choose 'export' to export all collected data to a tab separated CSV file. You can open this in software like Excel, Numbers, OpenOffice or LibreOffice.

Patient group: All patients [v]

If dates have day and month the wrong way around, pick a different date format:

Date: yyyy-mm-dd [v]

If the numbers aren't treated as numbers but as text (numbers are aligned to the right, text to the left), then try a different decimal symbol:

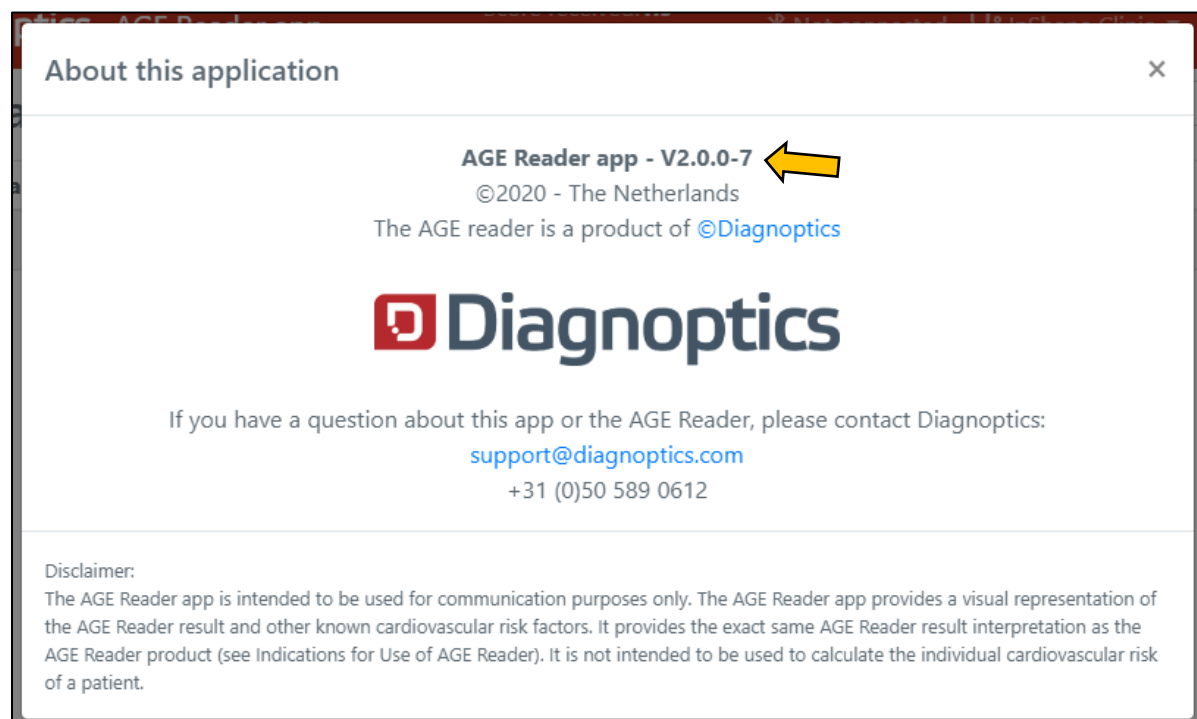
Decimal symbol: ☐ point (1.5) ☒ comma (1,5)

[Cancel] [Export]

Here you can export all patient data to CSV. Follow the instructions on the screen to export.

## 12.5.5 Info

When you click on Info in the dropdown menu the About this application screen is shown.



The 'About this application' screen is a modal window with a title bar and a close button. It displays the app version 'AGE Reader app - V2.0.0-7', copyright '©2020 - The Netherlands', and the product name 'Diagnoptics'. It also provides contact information for support and a disclaimer.

**About this application** [X]

**AGE Reader app - V2.0.0-7** ←

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The AGE reader is a product of [Diagnoptics](#)

**Diagnoptics**

If you have a question about this app or the AGE Reader, please contact Diagnoptics:  
[support@diagnoptics.com](mailto:support@diagnoptics.com)  
+31 (0)50 589 0612

**Disclaimer:**  
The AGE Reader app is intended to be used for communication purposes only. The AGE Reader app provides a visual representation of the AGE Reader result and other known cardiovascular risk factors. It provides the exact same AGE Reader result interpretation as the AGE Reader product (see Indications for Use of AGE Reader). It is not intended to be used to calculate the individual cardiovascular risk of a patient.

Here you can see the version of the application, contact information and the disclaimer. If you contact support please mention the app version shown at the arrow.

## 13 Liability

DiagnOptics Technologies B.V. and its respective directors, officers, employees and agents and their respective successors, heirs and assignees, are not liable for any damages, losses, obligations, costs and expenses, including attorney's fees that may be incurred by third parties in connection with a claim for damage to or loss of tangible personal property, breach of warranty, or for bodily injury, sickness and/or death sustained by any customer (collectively "Damage") if or where the damage is caused by or arises from any instance regarded as (a) improper use of the AGE Reader mu, (b) unauthorized modification of the AGE Reader mu, (c) fault or negligence by the user, (d) breach of any warranty or other obligation by the user or (e) invalid or incorrect conclusions, and any consequences thereof, drawn by third parties from the measurement results presented in the AGE Reader app.